

DELAWARE COMPENSATION RATING BUREAU, INC.

Settlement Rates, Payout Ratios and Average Claim Costs

Page 1 lists the indemnity settlement rates - the ratio of number of open claims to number of reported claims - by policy year and report level. Page 2 lists the claim frequency per \$1,000,000 of payroll - the ratio of number of indemnity claims reported to payroll. These values are taken from the unit statistical data.

Pages 3 thru 6 list the ratios of reported paid losses to incurred losses, by policy year and maturity level separately for indemnity and medical (adjusted to a pre Senate Bill 1 basis) losses. Pages 3 and 4 relate paid losses to reported case incurred losses. Losses on page 3 are unlimited and losses on page 4 are limited. Pages 5 and 6 relate payments to projected ultimate incurred losses with ultimate losses derived using the average of paid and incurred methods for indemnity and medical which is the basis for staff loss development projections in this proposal. Losses on page 5 are unlimited and losses on page 6 are limited.

Pages 7 thru 10 show the average costs for open, closed and incurred claims by policy year and report level. Pages 7 and 8 are for indemnity and pages 9 and 10 are for medical on indemnity. These values are calculated from unit statistical data and have not been adjusted for Senate Bill 1.

DELAWARE COMPENSATION RATING BUREAU, INC.

RATIO OF NUMBER OF OPEN INDEMNITY CLAIMS
TO NUMBER OF REPORTED INDEMNITY CLAIMS

| POLICY | | | | | | | | | | |
|--------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| YEAR | FIRST | SECOND | THIRD | FOURTH | FIFTH | SIXTH | SEVENTH | EIGHTH | NINTH | TENTH |
| 1997 | 0.3302 | 0.1838 | 0.1181 | 0.0761 | 0.0583 | 0.0493 | 0.0409 | 0.0360 | 0.0314 | 0.0280 |
| 1998 | 0.3439 | 0.1856 | 0.1160 | 0.0840 | 0.0649 | 0.0550 | 0.0429 | 0.0364 | 0.0315 | 0.0274 |
| 1999 | 0.3885 | 0.2104 | 0.1286 | 0.0819 | 0.0638 | 0.0502 | 0.0384 | 0.0353 | 0.0308 | 0.0280 |
| 2000 | 0.3839 | 0.2264 | 0.1494 | 0.1077 | 0.0820 | 0.0655 | 0.0552 * | 0.0464 * | 0.0392 | 0.0359 * |
| 2001 | 0.4023 | 0.2381 | 0.1498 | 0.1015 | 0.0805 | 0.0643 | 0.0539 | 0.0448 | 0.0399 * | 0.0357 |
| 2002 | 0.3743 | 0.2261 | 0.1372 | 0.1011 | 0.0719 | 0.0586 | 0.0478 | 0.0382 | 0.0341 | |
| 2003 | 0.3670 | 0.2346 | 0.1423 | 0.1002 | 0.0761 | 0.0615 | 0.0531 | 0.0444 | | |
| 2004 | 0.3721 | 0.2309 | 0.1535 | 0.1020 | 0.0863 * | 0.0671 | 0.0534 | | | |
| 2005 | 0.3847 | 0.2353 | 0.1653 | 0.1089 | 0.0850 | 0.0710 * | | | | |
| 2006 | 0.3997 | 0.2671 | 0.1593 | 0.1115 | 0.0832 | | | | | |
| 2007 | 0.4205 | 0.2525 | 0.1623 | 0.1264 * | | | | | | |
| 2008 | 0.4333 | 0.2720 | 0.1824 * | | | | | | | |
| 2009 | 0.4563 * | 0.2857 * | | | | | | | | |
| 2010 | 0.4297 | | | | | | | | | |

□

Denotes lowest open claim rate shown for each report level.

*

Denotes highest open claim rate shown for each report level.

DELAWARE COMPENSATION RATING BUREAU, INC.

CLAIM FREQUENCY PER \$1,000,000 OF PAYROLL

| POLICY | | | | | | | | | | |
|--------|--------|--------|--------|--------|--------|--------|---------|--------|--------|--------|
| YEAR | FIRST | SECOND | THIRD | FOURTH | FIFTH | SIXTH | SEVENTH | EIGHTH | NINTH | TENTH |
| 1997 | 0.5129 | 0.5225 | 0.5267 | 0.5290 | 0.5304 | 0.5318 | 0.5331 | 0.5331 | 0.5334 | 0.5334 |
| 1998 | 0.4333 | 0.4441 | 0.4502 | 0.4519 | 0.4516 | 0.4520 | 0.4517 | 0.4532 | 0.4437 | 0.4437 |
| 1999 | 0.4294 | 0.4337 | 0.4369 | 0.4376 | 0.4381 | 0.4377 | 0.4391 | 0.4381 | 0.4374 | 0.4372 |
| 2000 | 0.4047 | 0.4161 | 0.4198 | 0.4203 | 0.4207 | 0.4218 | 0.4216 | 0.4213 | 0.4213 | 0.4210 |
| 2001 | 0.3449 | 0.3489 | 0.3522 | 0.3537 | 0.3547 | 0.3551 | 0.3551 | 0.3548 | 0.3548 | 0.3547 |
| 2002 | 0.3419 | 0.3512 | 0.3543 | 0.3576 | 0.3584 | 0.3589 | 0.3592 | 0.3592 | 0.3592 | |
| 2003 | 0.3066 | 0.3172 | 0.3192 | 0.3196 | 0.3208 | 0.3204 | 0.3205 | 0.3200 | | |
| 2004 | 0.2816 | 0.2897 | 0.2934 | 0.2952 | 0.2958 | 0.2964 | 0.2967 | | | |
| 2005 | 0.2533 | 0.2619 | 0.2655 | 0.2660 | 0.2665 | 0.2669 | | | | |
| 2006 | 0.2237 | 0.2308 | 0.2313 | 0.2320 | 0.2324 | | | | | |
| 2007 | 0.2022 | 0.2090 | 0.2112 | 0.2118 | | | | | | |
| 2008 | 0.1758 | 0.1806 | 0.1850 | | | | | | | |
| 2009 | 0.1778 | 0.1863 | | | | | | | | |
| 2010 | 0.1672 | | | | | | | | | |

DELAWARE COMPENSATION RATING BUREAU, INC.

RATIO OF PAID LOSSES TO REPORTED INCURRED LOSSES - UNLIMITED LOSSES

| Policy Year | Maturity (in months) | | | | | | | | | | | | | | | | | | | | |
|------------------|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| | 12 | 24 | 36 | 48 | 60 | 72 | 84 | 96 | 108 | 120 | 132 | 144 | 156 | 168 | 180 | 192 | 204 | 216 | 228 | 240 | 252 |
| INDEMNITY | | | | | | | | | | | | | | | | | | | | | |
| 1992 | | | | | | | | | | | | | | | | | 0.9780 | 0.9833 | 0.9884 | 0.9831 | 0.9921 |
| 1993 | | | | | | | | | | | | | | | | 0.9448 | 0.9527 | 0.9556 | 0.9613 | 0.9563 | |
| 1994 | | | | | | | | | | | | | | | 0.9456 | 0.9341 | 0.9327 | 0.9161 | 0.9388 | | |
| 1995 | | | | | | | | | | | | | | 0.9411 | 0.9407 | 0.9576 | 0.9604 | 0.9629 | | | |
| 1996 | | | | | | | | | | | | 0.9316 | 0.9300 | 0.9339 | 0.9436 | 0.9487 | | | | | |
| 1997 | | | | | | | | | | | 0.8542 | 0.8807 | 0.8875 | 0.8951 | 0.9038 | | | | | | |
| 1998 | | | | | | | | | | 0.9272 | 0.9368 | 0.9474 | 0.9557 | 0.9603 | | | | | | | |
| 1999 | | | | | | | | | 0.9348 | 0.9434 | 0.9491 | 0.9615 | 0.9474 | | | | | | | | |
| 2000 | | | | | | | | 0.8814 | 0.8681 | 0.9018 | 0.9213 | 0.9330 | | | | | | | | | |
| 2001 | | | | | | | | 0.8861 | 0.8867 | 0.9172 | 0.9284 | 0.9388 | | | | | | | | | |
| 2002 | | | | | | | 0.8292 | 0.8641 | 0.8822 | 0.9061 | 0.9084 | | | | | | | | | | |
| 2003 | | | | | | 0.8361 | 0.8760 | 0.8923 | 0.9081 | 0.9153 | | | | | | | | | | | |
| 2004 | | | | | 0.7626 | 0.8230 | 0.8690 | 0.9069 | 0.9137 | | | | | | | | | | | | |
| 2005 | | | | 0.6900 | 0.7566 | 0.8004 | 0.8602 | 0.8844 | | | | | | | | | | | | | |
| 2006 | | | 0.5466 | 0.6909 | 0.7720 | 0.8075 | 0.8565 | | | | | | | | | | | | | | |
| 2007 | | 0.3649 | 0.5358 | 0.6457 | 0.7620 | 0.8409 | | | | | | | | | | | | | | | |
| 2008 | 0.2199 | 0.3748 | 0.5839 | 0.7071 | 0.8222 | | | | | | | | | | | | | | | | |
| 2009 | 0.2363 | 0.3404 | 0.5321 | 0.6396 | | | | | | | | | | | | | | | | | |
| 2010 | 0.2653 | 0.3692 | 0.5314 | | | | | | | | | | | | | | | | | | |
| 2011 | 0.3170 | 0.3855 | | | | | | | | | | | | | | | | | | | |
| 2012 | 0.2103 | | | | | | | | | | | | | | | | | | | | |
| MEDICAL | | | | | | | | | | | | | | | | | | | | | |
| 1992 | | | | | | | | | | | | | | | | | 0.8168 | 0.7924 | 0.7545 | 0.7651 | 0.7695 |
| 1993 | | | | | | | | | | | | | | | | 0.8247 | 0.8104 | 0.8166 | 0.8238 | 0.8470 | |
| 1994 | | | | | | | | | | | | | | | 0.8308 | 0.7966 | 0.7703 | 0.7662 | 0.7870 | | |
| 1995 | | | | | | | | | | | | | | 0.8377 | 0.8473 | 0.8288 | 0.8200 | 0.8024 | | | |
| 1996 | | | | | | | | | | | | 0.8472 | 0.8220 | 0.8120 | 0.7850 | 0.8042 | | | | | |
| 1997 | | | | | | | | | | 0.8294 | 0.8220 | 0.8201 | 0.8131 | 0.8145 | | | | | | | |
| 1998 | | | | | | | | | | 0.8995 | 0.9115 | 0.9102 | 0.9140 | 0.9258 | | | | | | | |
| 1999 | | | | | | | | | 0.8384 | 0.8473 | 0.8780 | 0.8831 | 0.8954 | | | | | | | | |
| 2000 | | | | | | | | 0.7445 | 0.7740 | 0.8049 | 0.8101 | 0.8167 | | | | | | | | | |
| 2001 | | | | | | | | 0.7817 | 0.8075 | 0.8006 | 0.8223 | 0.8282 | | | | | | | | | |
| 2002 | | | | | | | | 0.7993 | 0.8088 | 0.8253 | 0.8367 | 0.7833 | | | | | | | | | |
| 2003 | | | | | | 0.8053 | 0.8170 | 0.8098 | 0.8180 | 0.8109 | | | | | | | | | | | |
| 2004 | | | | | 0.7508 | 0.7504 | 0.7662 | 0.7888 | 0.8071 | | | | | | | | | | | | |
| 2005 | | | | | 0.7958 | 0.7972 | 0.8009 | 0.7672 | 0.8117 | | | | | | | | | | | | |
| 2006 | | | 0.8142 | 0.8469 | 0.8184 | 0.8022 | 0.8206 | | | | | | | | | | | | | | |
| 2007 | | 0.6820 | 0.7695 | 0.8025 | 0.7683 | 0.8024 | | | | | | | | | | | | | | | |
| 2008 | 0.5302 | 0.7102 | 0.8050 | 0.8213 | 0.8255 | | | | | | | | | | | | | | | | |
| 2009 | 0.4864 | 0.7441 | 0.7774 | 0.7511 | | | | | | | | | | | | | | | | | |
| 2010 | 0.4228 | 0.6213 | 0.7308 | | | | | | | | | | | | | | | | | | |
| 2011 | 0.4425 | 0.6830 | | | | | | | | | | | | | | | | | | | |
| 2012 | 0.4709 | | | | | | | | | | | | | | | | | | | | |

DELAWARE COMPENSATION RATING BUREAU, INC.

RATIO OF PAID LOSSES TO REPORTED INCURRED LOSSES - LIMITED LOSSES

| Policy Year | Maturity (in months) | | | | | | | | | | | | | | | | | | | | |
|------------------|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| | 12 | 24 | 36 | 48 | 60 | 72 | 84 | 96 | 108 | 120 | 132 | 144 | 156 | 168 | 180 | 192 | 204 | 216 | 228 | 240 | 252 |
| INDEMNITY | | | | | | | | | | | | | | | | | | | | | |
| 1992 | | | | | | | | | | | | | | | | | 0.9852 | 0.9886 | 0.9938 | 0.9885 | 0.9976 |
| 1993 | | | | | | | | | | | | | | | | 0.9546 | 0.9639 | 0.9651 | 0.9697 | 0.9620 | |
| 1994 | | | | | | | | | | | | | | | 0.9539 | 0.9432 | 0.9475 | 0.9300 | 0.9551 | | |
| 1995 | | | | | | | | | | | | | | 0.9540 | 0.9526 | 0.9695 | 0.9722 | 0.9745 | | | |
| 1996 | | | | | | | | | | | | 0.9424 | 0.9450 | 0.9530 | 0.9645 | 0.9669 | | | | | |
| 1997 | | | | | | | | | | | 0.8956 | 0.9194 | 0.9272 | 0.9361 | 0.9449 | | | | | | |
| 1998 | | | | | | | | | | 0.9281 | 0.9377 | 0.9492 | 0.9569 | 0.9618 | | | | | | | |
| 1999 | | | | | | | | | | 0.9395 | 0.9468 | 0.9555 | 0.9660 | 0.9558 | | | | | | | |
| 2000 | | | | | | | | | 0.8953 | 0.8800 | 0.9119 | 0.9281 | 0.9420 | | | | | | | | |
| 2001 | | | | | | | | 0.8861 | 0.8893 | 0.9201 | 0.9314 | 0.9419 | | | | | | | | | |
| 2002 | | | | | | | 0.8603 | 0.8969 | 0.9123 | 0.9400 | 0.9457 | | | | | | | | | | |
| 2003 | | | | | | 0.8395 | 0.8761 | 0.8930 | 0.9121 | 0.9194 | | | | | | | | | | | |
| 2004 | | | | | 0.8021 | 0.8550 | 0.9016 | 0.9357 | 0.9404 | | | | | | | | | | | | |
| 2005 | | | | 0.6917 | 0.7619 | 0.8017 | 0.8692 | 0.8826 | | | | | | | | | | | | | |
| 2006 | | | 0.5466 | 0.6909 | 0.7720 | 0.8075 | 0.8565 | | | | | | | | | | | | | | |
| 2007 | | 0.3657 | 0.5371 | 0.6479 | 0.7635 | 0.8426 | | | | | | | | | | | | | | | |
| 2008 | 0.2518 | 0.3949 | 0.5790 | 0.7042 | 0.8205 | | | | | | | | | | | | | | | | |
| 2009 | 0.2363 | 0.3404 | 0.5345 | 0.6652 | | | | | | | | | | | | | | | | | |
| 2010 | 0.2653 | 0.3748 | 0.5459 | | | | | | | | | | | | | | | | | | |
| 2011 | 0.3173 | 0.3899 | | | | | | | | | | | | | | | | | | | |
| 2012 | 0.2103 | | | | | | | | | | | | | | | | | | | | |
| MEDICAL | | | | | | | | | | | | | | | | | | | | | |
| 1992 | | | | | | | | | | | | | | | | | 0.9675 | 0.9711 | 0.9778 | 0.9841 | 0.9846 |
| 1993 | | | | | | | | | | | | | | | | 0.9085 | 0.8891 | 0.8971 | 0.9060 | 0.9221 | |
| 1994 | | | | | | | | | | | | | | | 0.9178 | 0.9138 | 0.9151 | 0.9093 | 0.9107 | | |
| 1995 | | | | | | | | | | | | | | 0.9134 | 0.9220 | 0.9241 | 0.9145 | 0.9058 | | | |
| 1996 | | | | | | | | | | | | | 0.8628 | 0.8611 | 0.8679 | 0.8530 | 0.8622 | | | | |
| 1997 | | | | | | | | | | | | 0.8842 | 0.8820 | 0.8859 | 0.8866 | 0.8875 | | | | | |
| 1998 | | | | | | | | | | | 0.9028 | 0.9115 | 0.9109 | 0.9139 | 0.9259 | | | | | | |
| 1999 | | | | | | | | | | 0.8387 | 0.8768 | 0.8786 | 0.8823 | 0.8997 | | | | | | | |
| 2000 | | | | | | | | | 0.7870 | 0.8133 | 0.8315 | 0.8374 | 0.8457 | | | | | | | | |
| 2001 | | | | | | | | | 0.7913 | 0.8104 | 0.8043 | 0.8277 | 0.8352 | | | | | | | | |
| 2002 | | | | | | | | | 0.8272 | 0.8275 | 0.8373 | 0.8486 | 0.8435 | | | | | | | | |
| 2003 | | | | | | 0.8032 | 0.8163 | 0.8098 | 0.8204 | 0.8131 | | | | | | | | | | | |
| 2004 | | | | | 0.8329 | 0.8116 | 0.8213 | 0.8402 | 0.8510 | | | | | | | | | | | | |
| 2005 | | | | | 0.8130 | 0.8085 | 0.7966 | 0.7973 | 0.8073 | | | | | | | | | | | | |
| 2006 | | | | 0.8142 | 0.8469 | 0.8184 | 0.8022 | 0.8206 | | | | | | | | | | | | | |
| 2007 | | 0.7066 | 0.7905 | 0.8270 | 0.7899 | 0.8217 | | | | | | | | | | | | | | | |
| 2008 | 0.5321 | 0.7165 | 0.8005 | 0.8177 | 0.8222 | | | | | | | | | | | | | | | | |
| 2009 | 0.4864 | 0.7441 | 0.7991 | 0.8245 | | | | | | | | | | | | | | | | | |
| 2010 | 0.4228 | 0.6695 | 0.7821 | | | | | | | | | | | | | | | | | | |
| 2011 | 0.4453 | 0.7012 | | | | | | | | | | | | | | | | | | | |
| 2012 | 0.4709 | | | | | | | | | | | | | | | | | | | | |

DELAWARE COMPENSATION RATING BUREAU, INC.

RATIOS OF REPORTED PAID LOSSES TO PROJECTED ULTIMATE INCURRED LOSSES - UNLIMITED LOSSES

| INDEMNITY - AVERAGE OF INCURRED AND PAID TO 23rd | | | | | | | | | | | | | | | | | | | |
|--|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Policy | Maturity (in months) | | | | | | | | | | | | | | | | | | |
| Year | 12 | 24 | 36 | 48 | 60 | 72 | 84 | 96 | 108 | 120 | 132 | 144 | 156 | 168 | 180 | 192 | 204 | 216 | 228 |
| 1994 | | | | | | | | | | | | | | | 0.9025 | 0.9100 | 0.9144 | 0.9217 | 0.9268 |
| 1995 | | | | | | | | | | | | | | | 0.9088 | 0.9158 | 0.9230 | 0.9295 | 0.9323 |
| 1996 | | | | | | | | | | | | | | 0.8651 | 0.8744 | 0.8938 | 0.9083 | 0.9185 | |
| 1997 | | | | | | | | | | | | 0.8415 | 0.8601 | 0.8680 | 0.8767 | 0.8890 | | | |
| 1998 | | | | | | | | | | | 0.8564 | 0.8687 | 0.8851 | 0.8990 | 0.9081 | | | | |
| 1999 | | | | | | | | | | 0.8528 | 0.8727 | 0.8808 | 0.8836 | 0.8929 | | | | | |
| 2000 | | | | | | | | | 0.8123 | 0.8336 | 0.8555 | 0.8667 | 0.8760 | | | | | | |
| 2001 | | | | | | | | 0.7715 | 0.7926 | 0.8341 | 0.8578 | 0.8676 | | | | | | | |
| 2002 | | | | | | | 0.7302 | 0.7741 | 0.7957 | 0.8289 | 0.8410 | | | | | | | | |
| 2003 | | | | | | 0.7099 | 0.7464 | 0.7843 | 0.8137 | 0.8301 | | | | | | | | | |
| 2004 | | | | | 0.6311 | 0.7018 | 0.7513 | 0.7898 | 0.8131 | | | | | | | | | | |
| 2005 | | | | 0.5272 | 0.6303 | 0.6918 | 0.7565 | 0.7809 | | | | | | | | | | | |
| 2006 | | | 0.3473 | 0.5149 | 0.6170 | 0.6923 | 0.7453 | | | | | | | | | | | | |
| 2007 | | 0.1820 | 0.3752 | 0.5363 | 0.6301 | 0.7080 | | | | | | | | | | | | | |
| 2008 | 0.0425 | 0.1726 | 0.3778 | 0.5445 | 0.6557 | | | | | | | | | | | | | | |
| 2009 | 0.0356 | 0.1614 | 0.3395 | 0.5141 | | | | | | | | | | | | | | | |
| 2010 | 0.0404 | 0.1849 | 0.3531 | | | | | | | | | | | | | | | | |
| 2011 | 0.0488 | 0.1786 | | | | | | | | | | | | | | | | | |

| MEDICAL - AVERAGE OF INCURRED AND PAID TO 23rd | | | | | | | | | | | | | | | | | | | |
|--|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Policy | Maturity (in months) | | | | | | | | | | | | | | | | | | |
| Year | 12 | 24 | 36 | 48 | 60 | 72 | 84 | 96 | 108 | 120 | 132 | 144 | 156 | 168 | 180 | 192 | 204 | 216 | 228 |
| 1994 | | | | | | | | | | | | | | | 0.6458 | 0.6561 | 0.6697 | 0.6844 | 0.6938 |
| 1995 | | | | | | | | | | | | | | | 0.6518 | 0.6668 | 0.6697 | 0.6802 | 0.6871 |
| 1996 | | | | | | | | | | | | | | 0.5925 | 0.6163 | 0.6284 | 0.6460 | 0.6740 | |
| 1997 | | | | | | | | | | | | 0.6197 | 0.6347 | 0.6435 | 0.6551 | 0.6645 | | | |
| 1998 | | | | | | | | | | | 0.6612 | 0.6686 | 0.6773 | 0.6879 | 0.6943 | | | | |
| 1999 | | | | | | | | | | 0.5959 | 0.6130 | 0.6483 | 0.6581 | 0.6680 | | | | | |
| 2000 | | | | | | | | | 0.5241 | 0.5580 | 0.5795 | 0.6005 | 0.6229 | | | | | | |
| 2001 | | | | | | | | 0.5420 | 0.5663 | 0.5830 | 0.5989 | 0.6128 | | | | | | | |
| 2002 | | | | | | | 0.4894 | 0.5121 | 0.5429 | 0.5645 | 0.5804 | | | | | | | | |
| 2003 | | | | | | 0.4942 | 0.5147 | 0.5345 | 0.5539 | 0.5757 | | | | | | | | | |
| 2004 | | | | | 0.4632 | 0.4933 | 0.5198 | 0.5431 | 0.5580 | | | | | | | | | | |
| 2005 | | | | 0.4258 | 0.4671 | 0.5079 | 0.5354 | 0.5420 | | | | | | | | | | | |
| 2006 | | | 0.3677 | 0.4263 | 0.4580 | 0.4912 | 0.5251 | | | | | | | | | | | | |
| 2007 | | 0.2587 | 0.3744 | 0.4364 | 0.4699 | 0.4959 | | | | | | | | | | | | | |
| 2008 | 0.0842 | 0.2615 | 0.3782 | 0.4358 | 0.4733 | | | | | | | | | | | | | | |
| 2009 | 0.0553 | 0.2418 | 0.3490 | 0.4116 | | | | | | | | | | | | | | | |
| 2010 | 0.0522 | 0.2511 | 0.3516 | | | | | | | | | | | | | | | | |
| 2011 | 0.0650 | 0.2509 | | | | | | | | | | | | | | | | | |

DELAWARE COMPENSATION RATING BUREAU, INC.

RATIOS OF REPORTED PAID LOSSES TO PROJECTED ULTIMATE INCURRED LOSSES - LIMITED LOSSES

| INDEMNITY - AVERAGE OF INCURRED AND PAID TO 23rd | | | | | | | | | | | | | | | | | | | |
|--|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Policy Year | Maturity (in months) | | | | | | | | | | | | | | | | | | |
| | 12 | 24 | 36 | 48 | 60 | 72 | 84 | 96 | 108 | 120 | 132 | 144 | 156 | 168 | 180 | 192 | 204 | 216 | 228 |
| 1994 | | | | | | | | | | | | | | | 0.9394 | 0.9445 | 0.9460 | 0.9520 | 0.9558 |
| 1995 | | | | | | | | | | | | | | 0.9426 | 0.9467 | 0.9531 | 0.9590 | 0.9609 | |
| 1996 | | | | | | | | | | | | | 0.9020 | 0.9117 | 0.9319 | 0.9470 | 0.9520 | | |
| 1997 | | | | | | | | | | | | 0.8878 | 0.9068 | 0.9146 | 0.9231 | 0.9354 | | | |
| 1998 | | | | | | | | | | | 0.8840 | 0.8967 | 0.9137 | 0.9280 | 0.9374 | | | | |
| 1999 | | | | | | | | | | 0.8939 | 0.9121 | 0.9143 | 0.9173 | 0.9273 | | | | | |
| 2000 | | | | | | | | | 0.8500 | 0.8688 | 0.8916 | 0.9028 | 0.9123 | | | | | | |
| 2001 | | | | | | | | 0.8029 | 0.8248 | 0.8680 | 0.8927 | 0.9028 | | | | | | | |
| 2002 | | | | | | | 0.7890 | 0.8339 | 0.8552 | 0.8823 | 0.8934 | | | | | | | | |
| 2003 | | | | | | 0.7418 | 0.7800 | 0.8198 | 0.8506 | 0.8678 | | | | | | | | | |
| 2004 | | | | | 0.6823 | 0.7538 | 0.8059 | 0.8402 | 0.8614 | | | | | | | | | | |
| 2005 | | | | 0.5436 | 0.6509 | 0.7128 | 0.7796 | 0.8152 | | | | | | | | | | | |
| 2006 | | | 0.3628 | 0.5378 | 0.6444 | 0.7231 | 0.7784 | | | | | | | | | | | | |
| 2007 | | 0.1900 | 0.3918 | 0.5599 | 0.6579 | 0.7392 | | | | | | | | | | | | | |
| 2008 | 0.0447 | 0.1815 | 0.3898 | 0.5652 | 0.6824 | | | | | | | | | | | | | | |
| 2009 | 0.0378 | 0.1717 | 0.3611 | 0.5468 | | | | | | | | | | | | | | | |
| 2010 | 0.0429 | 0.1962 | 0.3745 | | | | | | | | | | | | | | | | |
| 2011 | 0.0513 | 0.1878 | | | | | | | | | | | | | | | | | |

| MEDICAL - AVERAGE OF INCURRED AND PAID TO 23rd | | | | | | | | | | | | | | | | | | | |
|--|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Policy Year | Maturity (in months) | | | | | | | | | | | | | | | | | | |
| | 12 | 24 | 36 | 48 | 60 | 72 | 84 | 96 | 108 | 120 | 132 | 144 | 156 | 168 | 180 | 192 | 204 | 216 | 228 |
| 1994 | | | | | | | | | | | | | | | 0.8471 | 0.8451 | 0.8549 | 0.8675 | 0.8755 |
| 1995 | | | | | | | | | | | | | | 0.8270 | 0.8425 | 0.8446 | 0.8568 | 0.8643 | |
| 1996 | | | | | | | | | | | | | 0.7430 | 0.7729 | 0.7880 | 0.8101 | 0.8332 | | |
| 1997 | | | | | | | | | | | | 0.7809 | 0.7992 | 0.8099 | 0.8243 | 0.8356 | | | |
| 1998 | | | | | | | | | | | 0.8016 | 0.8107 | 0.8214 | 0.8344 | 0.8422 | | | | |
| 1999 | | | | | | | | | | 0.7557 | 0.7745 | 0.7920 | 0.8047 | 0.8178 | | | | | |
| 2000 | | | | | | | | | 0.6614 | 0.6993 | 0.7263 | 0.7511 | 0.7790 | | | | | | |
| 2001 | | | | | | | | 0.6720 | 0.7023 | 0.7229 | 0.7426 | 0.7599 | | | | | | | |
| 2002 | | | | | | | 0.6515 | 0.6730 | 0.7085 | 0.7311 | 0.7482 | | | | | | | | |
| 2003 | | | | | | 0.6145 | 0.6404 | 0.6653 | 0.6897 | 0.7173 | | | | | | | | | |
| 2004 | | | | | 0.6090 | 0.6412 | 0.6741 | 0.7005 | 0.7153 | | | | | | | | | | |
| 2005 | | | | 0.5317 | 0.5790 | 0.6170 | 0.6425 | 0.6751 | | | | | | | | | | | |
| 2006 | | | 0.4598 | 0.5329 | 0.5725 | 0.6141 | 0.6565 | | | | | | | | | | | | |
| 2007 | | 0.3248 | 0.4721 | 0.5510 | 0.5948 | 0.6278 | | | | | | | | | | | | | |
| 2008 | 0.1059 | 0.3288 | 0.4698 | 0.5431 | 0.5910 | | | | | | | | | | | | | | |
| 2009 | 0.0729 | 0.3188 | 0.4588 | 0.5409 | | | | | | | | | | | | | | | |
| 2010 | 0.0683 | 0.3284 | 0.4598 | | | | | | | | | | | | | | | | |
| 2011 | 0.0834 | 0.3219 | | | | | | | | | | | | | | | | | |

DELAWARE COMPENSATION RATING BUREAU, INC.

AVERAGE CLOSED, OPEN & INCURRED INDEMNITY CLAIMS

| <u>POLICY YEAR</u> | <u>AVERAGE CLOSED</u> | <u>% CHANGE</u> | <u>AVERAGE OPEN</u> | <u>% CHANGE</u> | <u>AVERAGE INCURRED</u> | <u>% CHANGE</u> |
|--------------------|-----------------------|-----------------|----------------------|-----------------|-------------------------|-----------------|
| ***** | ***** | ***** | FIRST REPORT | ***** | ***** | ***** |
| 2003 | 2,269 | | 24,836 | | 10,552 | |
| 2004 | 2,469 | 8.81% | 25,288 | 1.82% | 10,959 | 3.86% |
| 2005 | 2,537 | 2.75% | 27,535 | 8.89% | 12,155 | 10.91% |
| 2006 | 2,762 | 8.87% | 25,676 | -6.75% | 11,921 | -1.93% |
| 2007 | 2,514 | -8.98% | 27,400 | 6.71% | 12,978 | 8.87% |
| 2008 | 3,015 | 19.93% | 28,365 | 3.52% | 13,999 | 7.87% |
| 2009 | 2,981 | -1.13% | 27,406 | -3.38% | 14,125 | 0.90% |
| 2010 | 2,997 | 0.54% | 27,003 | -1.47% | 13,313 | -5.75% |
| ***** | ***** | ***** | SECOND REPORT | ***** | ***** | ***** |
| 2002 | 4,372 | | 45,473 | | 13,665 | |
| 2003 | 4,558 | 4.25% | 45,515 | 0.09% | 14,167 | 3.67% |
| 2004 | 4,860 | 6.63% | 50,642 | 11.26% | 15,431 | 8.92% |
| 2005 | 5,038 | 3.66% | 54,411 | 7.44% | 16,657 | 7.95% |
| 2006 | 5,402 | 7.23% | 47,134 | -13.37% | 16,549 | -0.65% |
| 2007 | 5,900 | 9.22% | 55,102 | 16.90% | 18,325 | 10.73% |
| 2008 | 7,273 | 23.27% | 56,024 | 1.67% | 20,535 | 12.06% |
| 2009 | 6,570 | -9.67% | 55,109 | -1.63% | 20,435 | -0.49% |
| ***** | ***** | ***** | THIRD REPORT | ***** | ***** | ***** |
| 2001 | 7,138 | | 65,684 | | 15,910 | |
| 2002 | 7,037 | -1.41% | 75,927 | 15.59% | 16,488 | 3.63% |
| 2003 | 7,525 | 6.93% | 72,635 | -4.34% | 16,789 | 1.83% |
| 2004 | 8,324 | 10.62% | 71,127 | -2.08% | 17,961 | 6.98% |
| 2005 | 7,680 | -7.74% | 79,527 | 11.81% | 19,560 | 8.90% |
| 2006 | 9,065 | 18.03% | 72,374 | -8.99% | 19,153 | -2.08% |
| 2007 | 9,270 | 2.26% | 87,290 | 20.61% | 21,932 | 14.51% |
| 2008 | 11,296 | 21.86% | 84,956 | -2.67% | 24,730 | 12.76% |
| ***** | ***** | ***** | FOURTH REPORT | ***** | ***** | ***** |
| 2000 | 7,889 | | 83,211 | | 16,004 | |
| 2001 | 9,018 | 14.31% | 88,055 | 5.82% | 17,042 | 6.49% |
| 2002 | 9,134 | 1.29% | 97,974 | 11.26% | 18,117 | 6.31% |
| 2003 | 9,172 | 0.42% | 96,357 | -1.65% | 17,904 | -1.18% |
| 2004 | 10,364 | 13.00% | 99,147 | 2.90% | 19,420 | 8.47% |
| 2005 | 10,051 | -3.02% | 108,947 | 9.88% | 20,822 | 7.22% |
| 2006 | 11,583 | 15.24% | 98,583 | -9.51% | 21,284 | 2.22% |
| 2007 | 11,307 | -2.38% | 106,579 | 8.11% | 23,348 | 9.70% |
| ***** | ***** | ***** | FIFTH REPORT | ***** | ***** | ***** |
| 1999 | 8,208 | | 85,189 | | 13,122 | |
| 2000 | 9,559 | 16.46% | 104,013 | 22.10% | 17,308 | 31.90% |
| 2001 | 10,718 | 12.12% | 99,044 | -4.78% | 17,827 | 3.00% |
| 2002 | 10,877 | 1.48% | 118,814 | 19.96% | 18,633 | 4.52% |
| 2003 | 10,977 | 0.92% | 117,552 | -1.06% | 19,086 | 2.43% |
| 2004 | 11,128 | 1.38% | 116,305 | -1.06% | 20,202 | 5.85% |
| 2005 | 11,550 | 3.79% | 135,224 | 16.27% | 22,060 | 9.20% |
| 2006 | 13,180 | 14.11% | 127,783 | -5.50% | 22,716 | 2.97% |

DELAWARE COMPENSATION RATING BUREAU, INC.

AVERAGE CLOSED, OPEN & INCURRED INDEMNITY CLAIMS

| <u>POLICY YEAR</u> | <u>AVERAGE CLOSED</u> | <u>% CHANGE</u> | <u>AVERAGE OPEN</u> | <u>% CHANGE</u> | <u>AVERAGE INCURRED</u> | <u>% CHANGE</u> |
|-----------------------|-----------------------|-----------------|---------------------|-----------------|-------------------------|-----------------|
| SIXTH REPORT | | | | | | |
| 1998 | 7,034 | | 87,705 | | 11,470 | |
| 1999 | 8,910 | 26.67% | 104,796 | 19.49% | 13,724 | 19.65% |
| 2000 | 10,546 | 18.36% | 120,407 | 14.90% | 17,738 | 29.25% |
| 2001 | 11,736 | 11.28% | 114,871 | -4.60% | 18,365 | 3.53% |
| 2002 | 11,555 | -1.54% | 134,682 | 17.25% | 18,770 | 2.21% |
| 2003 | 11,976 | 3.64% | 136,191 | 1.12% | 19,616 | 4.51% |
| 2004 | 12,224 | 2.07% | 141,045 | 3.56% | 20,866 | 6.37% |
| 2005 | 13,215 | 8.11% | 137,427 | -2.57% | 22,038 | 5.62% |
| SEVENTH REPORT | | | | | | |
| 1997 | 7,724 | | 96,947 | | 11,371 | |
| 1998 | 7,604 | -1.55% | 106,766 | 10.13% | 11,854 | 4.25% |
| 1999 | 9,982 | 31.27% | 115,665 | 8.34% | 14,039 | 18.43% |
| 2000 | 11,283 | 13.03% | 131,587 | 13.77% | 17,927 | 27.69% |
| 2001 | 12,668 | 12.28% | 126,495 | -3.87% | 18,805 | 4.90% |
| 2002 | 12,553 | -0.91% | 162,961 | 28.83% | 19,741 | 4.98% |
| 2003 | 12,460 | -0.74% | 152,397 | -6.48% | 19,885 | 0.73% |
| 2004 | 13,484 | 8.22% | 153,455 | 0.69% | 20,962 | 5.42% |
| EIGHTH REPORT | | | | | | |
| 1996 | 8,542 | | 95,527 | | 11,736 | |
| 1997 | 8,125 | -4.88% | 113,541 | 18.86% | 11,922 | 1.58% |
| 1998 | 8,044 | -1.00% | 120,924 | 6.50% | 12,149 | 1.90% |
| 1999 | 10,180 | 26.55% | 118,861 | -1.71% | 14,021 | 15.41% |
| 2000 | 12,278 | 20.61% | 152,097 | 27.96% | 18,763 | 33.82% |
| 2001 | 13,361 | 8.82% | 139,498 | -8.28% | 19,013 | 1.33% |
| 2002 | 13,168 | -1.44% | 184,052 | 31.94% | 19,701 | 3.62% |
| 2003 | 13,223 | 0.42% | 174,970 | -4.93% | 20,403 | 3.56% |
| NINTH REPORT | | | | | | |
| 1995 | 7,527 | | 136,464 | | 11,283 | |
| 1996 | 8,776 | 16.59% | 98,679 | -27.69% | 11,824 | 4.79% |
| 1997 | 8,771 | -0.06% | 113,062 | 14.58% | 12,048 | 1.89% |
| 1998 | 8,408 | -4.14% | 128,590 | 13.73% | 12,199 | 1.25% |
| 1999 | 10,663 | 26.82% | 120,078 | -6.62% | 14,036 | 15.06% |
| 2000 | 13,062 | 22.50% | 166,678 | 38.81% | 19,077 | 35.91% |
| 2001 | 13,762 | 5.36% | 155,500 | -6.71% | 19,421 | 1.80% |
| 2002 | 14,059 | 2.16% | 191,069 | 22.87% | 20,086 | 3.42% |
| TENTH REPORT | | | | | | |
| 1994 | 7,639 | | 84,071 | | 9,646 | |
| 1995 | 7,970 | 4.33% | 133,599 | 58.91% | 11,341 | 17.57% |
| 1996 | 9,087 | 14.02% | 103,429 | -22.58% | 11,938 | 5.26% |
| 1997 | 9,130 | 0.47% | 118,227 | 14.31% | 12,184 | 2.06% |
| 1998 | 8,838 | -3.20% | 141,260 | 19.48% | 12,469 | 2.34% |
| 1999 | 11,075 | 25.31% | 120,515 | -14.69% | 14,137 | 13.38% |
| 2000 | 13,807 | 24.67% | 166,518 | 38.17% | 19,282 | 36.39% |
| 2001 | 14,478 | 4.86% | 158,345 | -4.91% | 19,610 | 1.70% |

SOURCE: UNIT STATSTICAL DATA

DELAWARE COMPENSATION RATING BUREAU, INC.

**AVERAGE CLOSED, OPEN & INCURRED MEDICAL CLAIMS
(EXCLUDING "MEDICAL ONLY" CLAIMS)**

| <u>POLICY YEAR</u> | <u>AVERAGE CLOSED</u> | <u>% CHANGE</u> | <u>AVERAGE OPEN</u> | <u>% CHANGE</u> | <u>AVERAGE INCURRED</u> | <u>% CHANGE</u> |
|--------------------|-----------------------|-----------------|----------------------|-----------------|-------------------------|-----------------|
| ***** | ***** | ***** | FIRST REPORT | ***** | ***** | ***** |
| 2003 | 4,547 | | 28,430 | | 13,313 | |
| 2004 | 5,463 | 20.15% | 36,581 | 28.67% | 17,041 | 28.00% |
| 2005 | 5,422 | -0.75% | 35,630 | -2.60% | 17,044 | 0.02% |
| 2006 | 5,971 | 10.13% | 34,712 | -2.58% | 17,459 | 2.43% |
| 2007 | 5,630 | -5.71% | 35,960 | 3.60% | 18,383 | 5.29% |
| 2008 | 5,917 | 5.10% | 34,349 | -4.48% | 18,237 | -0.79% |
| 2009 | 6,614 | 11.78% | 34,748 | 1.16% | 19,450 | 6.65% |
| 2010 | 6,762 | 2.24% | 46,338 | 33.35% | 23,769 | 22.21% |
| ***** | ***** | ***** | SECOND REPORT | ***** | ***** | ***** |
| 2002 | 6,708 | | 61,629 | | 19,126 | |
| 2003 | 6,635 | -1.09% | 49,848 | -19.12% | 16,774 | -12.30% |
| 2004 | 7,824 | 17.92% | 58,535 | 17.43% | 19,533 | 16.45% |
| 2005 | 8,189 | 4.67% | 61,479 | 5.03% | 20,730 | 6.13% |
| 2006 | 8,008 | -2.21% | 54,877 | -10.74% | 20,527 | -0.98% |
| 2007 | 8,604 | 7.44% | 65,359 | 19.10% | 22,937 | 11.74% |
| 2008 | 9,888 | 14.92% | 59,235 | -9.37% | 23,312 | 1.63% |
| 2009 | 9,348 | -5.46% | 67,818 | 14.49% | 26,050 | 11.75% |
| ***** | ***** | ***** | THIRD REPORT | ***** | ***** | ***** |
| 2001 | 7,575 | | 65,674 | | 16,280 | |
| 2002 | 9,124 | 20.45% | 96,861 | 47.49% | 21,160 | 29.98% |
| 2003 | 9,271 | 1.61% | 78,352 | -19.11% | 19,099 | -9.74% |
| 2004 | 10,674 | 15.13% | 87,005 | 11.04% | 22,387 | 17.22% |
| 2005 | 10,226 | -4.20% | 94,194 | 8.26% | 24,109 | 7.69% |
| 2006 | 10,752 | 5.14% | 80,110 | -14.95% | 21,804 | -9.56% |
| 2007 | 11,243 | 4.57% | 101,154 | 26.27% | 25,835 | 18.49% |
| 2008 | 12,772 | 13.60% | 90,466 | -10.57% | 26,942 | 4.28% |
| ***** | ***** | ***** | FOURTH REPORT | ***** | ***** | ***** |
| 2000 | 7,512 | | 82,584 | | 15,600 | |
| 2001 | 9,130 | 21.54% | 98,366 | 19.11% | 18,190 | 16.60% |
| 2002 | 10,704 | 17.24% | 113,710 | 15.60% | 21,119 | 16.10% |
| 2003 | 10,415 | -2.70% | 116,087 | 2.09% | 20,999 | -0.57% |
| 2004 | 12,041 | 15.61% | 128,841 | 10.99% | 23,955 | 14.08% |
| 2005 | 12,256 | 1.79% | 140,263 | 8.87% | 26,197 | 9.36% |
| 2006 | 12,502 | 2.01% | 118,655 | -15.41% | 24,339 | -7.09% |
| 2007 | 12,834 | 2.66% | 133,054 | 12.14% | 28,029 | 15.16% |
| ***** | ***** | ***** | FIFTH REPORT | ***** | ***** | ***** |
| 1999 | 8,412 | | 94,512 | | 13,908 | |
| 2000 | 8,653 | 2.86% | 119,005 | 25.92% | 17,706 | 27.31% |
| 2001 | 10,422 | 20.44% | 129,128 | 8.51% | 19,976 | 12.82% |
| 2002 | 12,108 | 16.18% | 146,459 | 13.42% | 21,762 | 8.94% |
| 2003 | 11,964 | -1.19% | 155,207 | 5.97% | 22,862 | 5.05% |
| 2004 | 12,860 | 7.49% | 163,787 | 5.53% | 25,880 | 13.20% |
| 2005 | 13,579 | 5.59% | 189,729 | 15.84% | 28,548 | 10.31% |
| 2006 | 14,031 | 3.33% | 162,472 | -14.37% | 26,384 | -7.58% |

DELAWARE COMPENSATION RATING BUREAU, INC.

**AVERAGE CLOSED, OPEN & INCURRED MEDICAL CLAIMS
(EXCLUDING "MEDICAL ONLY" CLAIMS)**

| <u>POLICY YEAR</u> | <u>AVERAGE CLOSED</u> | <u>% CHANGE</u> | <u>AVERAGE OPEN</u> | <u>% CHANGE</u> | <u>AVERAGE INCURRED</u> | <u>% CHANGE</u> |
|-----------------------|-----------------------|-----------------|---------------------|-----------------|-------------------------|-----------------|
| SIXTH REPORT | | | | | | |
| 1998 | 7,370 | | 86,216 | | 11,706 | |
| 1999 | 9,101 | 23.49% | 126,201 | 46.38% | 14,979 | 27.96% |
| 2000 | 9,331 | 2.53% | 157,345 | 24.68% | 19,021 | 26.98% |
| 2001 | 11,373 | 21.88% | 162,679 | 3.39% | 21,097 | 10.91% |
| 2002 | 12,547 | 10.32% | 190,713 | 17.23% | 22,987 | 8.96% |
| 2003 | 13,033 | 3.87% | 186,547 | -2.18% | 23,705 | 3.12% |
| 2004 | 14,127 | 8.39% | 202,690 | 8.65% | 26,777 | 12.96% |
| 2005 | 14,586 | 3.25% | 203,169 | 0.24% | 27,981 | 4.50% |
| SEVENTH REPORT | | | | | | |
| 1997 | 7,238 | | 104,001 | | 11,194 | |
| 1998 | 7,825 | 8.11% | 116,445 | 11.97% | 12,481 | 11.50% |
| 1999 | 9,900 | 26.52% | 165,632 | 42.24% | 15,878 | 27.22% |
| 2000 | 10,107 | 2.09% | 192,812 | 16.41% | 20,198 | 27.21% |
| 2001 | 11,964 | 18.37% | 194,147 | 0.69% | 21,786 | 7.86% |
| 2002 | 13,492 | 12.77% | 248,870 | 28.19% | 24,740 | 13.56% |
| 2003 | 13,384 | -0.80% | 214,423 | -13.84% | 24,051 | -2.78% |
| 2004 | 15,328 | 14.52% | 233,796 | 9.03% | 27,000 | 12.26% |
| EIGHTH REPORT | | | | | | |
| 1996 | 7,594 | | 130,091 | | 12,093 | |
| 1997 | 7,519 | -0.99% | 119,015 | | 11,535 | -4.61% |
| 1998 | 8,083 | 7.50% | 143,298 | 20.40% | 13,001 | 12.71% |
| 1999 | 9,971 | 23.36% | 183,072 | 27.76% | 16,088 | 23.74% |
| 2000 | 10,597 | 6.28% | 230,011 | 25.64% | 20,772 | 29.11% |
| 2001 | 12,695 | 19.80% | 217,726 | -5.34% | 21,881 | 5.34% |
| 2002 | 14,277 | 12.46% | 313,382 | 43.93% | 25,712 | 17.51% |
| 2003 | 14,080 | -1.38% | 261,838 | -16.45% | 25,078 | -2.47% |
| NINTH REPORT | | | | | | |
| 1995 | 6,821 | | 213,940 | | 12,855 | |
| 1996 | 7,728 | 13.30% | 156,062 | -27.05% | 12,756 | -0.77% |
| 1997 | 7,994 | 3.44% | 125,565 | -19.54% | 11,689 | -8.36% |
| 1998 | 8,369 | 4.69% | 144,485 | 15.07% | 12,663 | 8.33% |
| 1999 | 10,465 | 25.04% | 201,186 | 39.24% | 16,345 | 29.08% |
| 2000 | 11,462 | 9.53% | 260,001 | 29.23% | 21,194 | 29.67% |
| 2001 | 13,256 | 15.65% | 248,386 | -4.47% | 22,644 | 6.84% |
| 2002 | 15,690 | 18.36% | 311,523 | 25.42% | 25,763 | 13.77% |
| TENTH REPORT | | | | | | |
| 1994 | 6,579 | | 105,139 | | 9,167 | |
| 1995 | 7,466 | 13.48% | 218,947 | 108.25% | 13,142 | 43.36% |
| 1996 | 8,057 | 7.92% | 177,777 | -18.80% | 13,185 | 0.33% |
| 1997 | 8,291 | 2.90% | 148,427 | -16.51% | 12,215 | -7.36% |
| 1998 | 8,774 | 5.83% | 154,374 | 4.01% | 12,766 | 4.51% |
| 1999 | 10,824 | 23.36% | 216,837 | 40.46% | 16,589 | 29.95% |
| 2000 | 12,394 | 14.50% | 266,835 | 23.06% | 21,517 | 29.71% |
| 2001 | 14,002 | 12.97% | 252,113 | -5.52% | 22,496 | 4.55% |

SOURCE: UNIT STATSTICAL DATA