Exhibit 16 Filing 1305

DELAWARE COMPENSATION RATING BUREAU, INC.

Small Deductible Program

The attached exhibits review the impact of deductibles on loss costs and residual market manual rates. Staff has proposed slight decreases to the loss elimination ratios and premium credit factors currently in effect.

2013 DELAWARE DEDUCTIBLE STUDY

Proposed Effective Date 12/1/13

Deduct. Level	Effect of Deductible on Losses	Selected	Loss Elimination Ratio	Current Loss Elimination Ratio
		(12)	(13)	(14)
500	0.9882	0.985	0.015	0.015
1,000	0.9772	0.975	0.025	0.030
1,500	0.9678	0.965	0.035	0.040
2,000	0.9597	0.955	0.045	0.050
2,500	0.9526	0.945	0.055	0.060
3,000	0.9463	0.940	0.060	0.065
3,500	0.9406	0.935	0.065	0.075
4,000	0.9354	0.930	0.070	0.080
4,500	0.9306	0.925	0.075	0.085
5,000	0.9261	0.920	0.080	0.090
	Effect of	<u> </u>		Current
Deduct.	Effect of Deductible	Selected	Premium	Current Premium
Deduct. Level	Effect of Deductible on Man.Rate	Selected	Premium Credit	Current Premium Credit
Deduct. Level	Effect of Deductible on Man.Rate	Selected (15)	Premium Credit (16)	Current Premium Credit (17)
Deduct. Level 500	Effect of Deductible on Man.Rate 0.9909	Selected (15) 0.990	Premium Credit (16) 0.010	Current Premium Credit (17) 0.010
Deduct. Level 500 1,000	Effect of Deductible on Man.Rate 0.9909 0.9823	Selected (15) 0.990 0.980	Premium Credit (16) 0.010 0.020	Current Premium Credit (17) 0.010 0.020
Deduct. Level 500 1,000 1,500	Effect of Deductible on Man.Rate 0.9909 0.9823 0.9750	Selected (15) 0.990 0.980 0.970	Premium Credit (16) 0.010 0.020 0.030	Current Premium Credit (17) 0.010 0.020 0.030
Deduct. Level 500 1,000 1,500 2,000	Effect of Deductible on Man.Rate 0.9909 0.9823 0.9750 0.9688	Selected (15) 0.990 0.980 0.970 0.965	Premium Credit (16) 0.010 0.020 0.030 0.035	Current Premium Credit (17) 0.010 0.020 0.030 0.040
Deduct. Level 500 1,000 1,500 2,000 2,500	Effect of Deductible on Man.Rate 0.9909 0.9823 0.9750 0.9688 0.9632	Selected (15) 0.990 0.980 0.970 0.965 0.960	Premium Credit (16) 0.010 0.020 0.030 0.035 0.040	Current Premium Credit (17) 0.010 0.020 0.030 0.040 0.045
Deduct. Level 1,000 1,500 2,000 2,500 3,000	Effect of Deductible on Man.Rate 0.9909 0.9823 0.9750 0.9688 0.9632 0.9584	Selected (15) 0.990 0.980 0.970 0.965 0.960 0.955	Premium Credit (16) 0.010 0.020 0.030 0.035 0.040 0.045	Current Premium Credit (17) 0.010 0.020 0.030 0.040 0.045 0.050
Deduct. Level 500 1,000 1,500 2,000 2,500 3,000 3,500	Effect of Deductible on Man.Rate 0.9909 0.9823 0.9750 0.9688 0.9632 0.9584 0.9539	Selected (15) 0.990 0.980 0.970 0.965 0.960 0.955 0.950	Premium Credit (16) 0.010 0.020 0.030 0.035 0.040 0.045 0.050	Current Premium Credit (17) 0.010 0.020 0.030 0.040 0.045 0.050 0.055
Deduct. Level 500 1,000 1,500 2,000 2,500 3,000 3,500 4,000	Effect of Deductible on Man.Rate 0.9909 0.9823 0.9750 0.9688 0.9632 0.9584 0.9539 0.9499	Selected (15) 0.990 0.980 0.970 0.965 0.960 0.955 0.950 0.945	Premium Credit (16) 0.010 0.020 0.030 0.035 0.040 0.045 0.050 0.055	Current Premium Credit (17) 0.010 0.020 0.030 0.040 0.045 0.045 0.055 0.055 0.060
Deduct. Level 500 1,000 1,500 2,000 2,500 3,000 3,500 4,000 4,500	Effect of Deductible on Man.Rate 0.9909 0.9823 0.9750 0.9688 0.9632 0.9584 0.9539 0.9499 0.9462	Selected (15) 0.990 0.980 0.970 0.965 0.960 0.955 0.950 0.945 0.940	Premium Credit (16) 0.010 0.020 0.030 0.035 0.040 0.045 0.045 0.050 0.055 0.060	Current Premium Credit (17) 0.010 0.020 0.030 0.040 0.045 0.045 0.055 0.055 0.060 0.065

16.1

2013 DELAWARE DEDUCTIBLE STUDY

Loss Range		Total Incurred Losses (1)	Adj Factor (2)	Adj Factor (3)	Adjusted Losses (1)*(2)*(3) (4)
		(-)	a	b	
0 -	499	989,807	1.000	0.9996	989,411
500 -	999	4,173,658	0.995	0.9996	4,151,129
1,000 -	1,499	5,767,287	0.990	0.9996	5,707,330
1,500 -	1,999	6,606,517	0.985	0.9996	6,504,816
2,000 -	2,499	6,679,298	0.980	0.9996	6,543,094
2,500 -	2,999	6,121,868	0.975	0.9996	5,966,434
3,000 -	3,499	5,748,204	0.970	0.9996	5,573,528
3,500 -	3,999	5,430,910	0.965	0.9996	5,238,732
4,000 -	4,499	5,070,460	0.960	0.9996	4,865,695
4,500 -	4,999	4,739,970	0.955	0.9996	4,524,861
5,000 -	& UP	1,266,041,583	0.950	0.9996	1,202,258,408
	Deduct	# Claims	Adj Losses	[(0)*(0)*	Adj Tot Ded
	Deduct.	>= Deduct	< Deduct.	$[(2)^{(3)}]$	Collected
	Level	Level	Levei	(5)"(6)]	(7)+(8)
	(5)	(6)	(7)	(8)	(9)
			С		
	500	41,134	989,411	20,455,979	21,445,390
	1,000	35,509	5,140,540	35,139,848	40,280,388
	1,500	30,878	10,847,870	45,603,996	56,451,866
	2,000	27,085	17,352,686	53,065,365	70,418,051
	2,500	24,111	23,895,780	58,747,054	82,642,834
	3,000	21,876	29,862,214	63,633,696	93,495,910
	3,500	20,101	35,435,742	67,863,971	103,299,713
	4,000	18,651	40,674,474	71,591,192	112,265,666
	4,500	17,456	45,540,169	74,987,153	120,527,322
	5,000	16,457	50,065,030	78,139,482	128,204,512

	Effect of	Effect of	
Deduct.	Deductible	Deductible	
Level	on Losses	on Manual Rate	
(5)	(10)	(11)	
	d	е	
500	0.9882	0.9909	
1,000	0.9772	0.9823	
1,500	0.9678	0.9750	
2,000	0.9597	0.9688	
2,500	0.9526	0.9632	
3,000	0.9463	0.9584	
3,500	0.9406	0.9539	
4,000	0.9354	0.9499	
4,500	0.9306	0.9462	
5,000	0.9261	0.9427	

2013 DELAWARE DEDUCTIBLE STUDY

- a Adjustment factor for the amount of the deductible which will actually be reimbursed to the insurer by the insured.
- b Adjustment factor to put deductibles on a per occurrence basis instead of a per claim basis = 0.9996
- c Downward accumulation of Column (4).
- d Effect of deductible on Losses = [A/B - Ca/D] + B*C*Ca/2) 1/(A

е

= [A/B - Col(9) + P*C*Col(3)] /(A/B)

A = Total incurred indemnity on death claims plus				
total incurred medical on all c	laims =			
sum of Column (4) =	1,252,323,438			
B = Death indemnity losses plus all medical losses				
as a % of all losses =	0.728			
Per Table II 2013, Sect C				
1.All Losses	1,819,054,761			
2.Death Indem (00)	94,994			
3.All Medical (00)	13,140,799			
4.[((2)+(3))/(1)]	0.728			
*100				
C = # of death indemnity claims	plus # of claims with			
some medical portion =	44,834			
P = Processing expense per cla	im =			
	25.00			
Effect of deductible on Manual Rate				
= I(Column (10) * permissible loss ratio) +	fixed expenses] /			
(1 - variable expenses)	lixed expenses] /			
Fixed expenses = LAE + Genera	al + Admin			

= 0.1696 Variable expenses = Acquisition + P&C + Prem Tax + Workers' Comp. Fund + Misc. Tax + Prem Discount + Uncollectible Premium = 0.2450 Permissible Loss Ratio = 0.5854

16.3