

## MEDICAL DATA CALL MANAGER

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The Medical Data Call Manager is an Internet-based system that provides carriers with a central location to monitor Medical Data Call Submissions and quality statistics. This application will allow carriers to view the status of their data submissions; download returned records; and determine the quality level of the data submitted. The tool can also be used to assess data reporting performance.

The direct website for the Application Login is: <https://www.pcrbdata.com/ul>. This website can also be accessed via a link on the Bureaus' websites, [www.pcrb.com](http://www.pcrb.com) or [www.dcrb.com](http://www.dcrb.com), under the **Application Login** button located on the vertical sidebar.

Located in the middle of the screen, the title **Medical Data Call Manager** appears on the list of Data Management Applications. Users must click directly on the application name to link to the application.

### **First Time Users:**

If you would like to request initial access the Bureau's Application Login, and you do not already have a User Name and Password, you will need to complete the First Time User registration. Select the **First Time User** option below the **I Agree** button on the Application Login screen.

Selecting the **First Time User** option will return the **New Registration** screen. Select the **Carrier Group User** option for the User Type. Then, identify your carrier group company name within the drop-down list. Complete the rest of the **About You** and **Create An Account** sections. Once this form has been completed, contact your designated Carrier Group Administrator (CGA) so that you can be activated to access the Medical Data Call Manager application. For more information on obtaining a User Name and Password, contact the designated Carrier Group Administrator (CGA) at your company.

The Medical Data Call Manager contains functions for Submission Tracking and Quality Tracking. The Qtr End Validation option is currently under construction and will be available in the near future.

- Submission Tracking – Users may view the status of their data submissions.
- Quality Tracking – Users may view data quality statistics for the submission file level to validate the data elements. Aggregate quality tracking and industry benchmark comparisons are also available within this function.
- Qtr End Validation – Users may validate specific data elements and view aggregate results at the close of each quarter.

The Medical Data Call Manager User's Guide is available within the Medical Data Call Manager application as well as in the Help section of the Application Login.

### **For More Information:**

Questions regarding Medical Data Call Manager should be directed to the DCRB/PCRB at (215) 568-2371. Technical questions should be directed to John Murphy, Extension 4418 or [jmurphy@pcrb.com](mailto:jmurphy@pcrb.com). All other questions should be directed to Rieke Baize, Extension 4400 or [rbaize@pcrb.com](mailto:rbaize@pcrb.com), or Bonnie Piacentino, Extension 4456 or [bpiacentino@pcrb.com](mailto:bpiacentino@pcrb.com).