



Pennsylvania Compensation Rating Bureau

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December 8, 2015

VIA SERFF

The Honorable Teresa D. Miller
Insurance Commissioner
Commonwealth of Pennsylvania
Insurance Department
1311 Strawberry Square
Harrisburg, PA 17120

Attention: Mark Lersch, Director Bureau of Property & Casualty Insurance

RE: PCRB Filing C-366, April 1, 2016 Loss Cost Filing

Dear Commissioner Miller:

On behalf of the members of the Pennsylvania Compensation Rating Bureau (PCRB), I am filing workers compensation loss costs and rating values proposed to be **effective 12:01 a.m., April 1, 2016** with respect to new and renewal policies having normal anniversary rating dates on or after that date.

This filing proposes an overall average change in loss costs (prior to application of the assessment for the Office of the Small Business Advocate and loadings for the Pennsylvania Construction Classification Premium Adjustment Program, Merit Rating Plan off-balance and Certified Safety Committee credits) of -0.90%, effective April 1, 2016.

This letter provides a discussion of the analysis underlying the filing and included in its attachments. This discussion addresses the following:

- Summary of Key Elements
- Recognition of Effects of Legislation
- Adherence to Actuarial Principles and Standards of Practice
- Methods
 - Loss Development
 - Trend
- Indicated Change in Loss Costs
- Employer Assessment Factor and Loss Cost Loadings
- Experience Rating Plan Parameters
- Optional Retrospective Loss Development Factors
- Classification Loss Cost Relativities
- Excess Loss (Pure Premium) Factors, State and Hazard Group Relativities and Loss Elimination Ratios

SUMMARY OF KEY ELEMENTS

In this filing, the PCRB has employed procedures and analyses consistent with those supporting previous annual rating value filings. The following table summarizes the major elements of this proposed change. While not explicitly noted, the effects of House Bill 1846 of 2014 (HB1846) are discussed below and separately identified in the filing.

PCRB Annual Loss Cost Filing Effective April 1, 2016		
1	Changes in indemnity loss experience from provisions in the approved April 1, 2015 loss costs	-1.17%
2	Change in medical loss experience from provisions in the approved April 1, 2015 loss costs	+0.33%
3	Change in the indemnity trend rate and trend period from provisions in the approved April 1, 2015 loss costs	-0.12%
4	Change in the medical trend rate and trend period from provisions in the approved April 1, 2015 loss costs	+0.07%
5	Overall Change: $[1+(1)] \times [1+(2)] \times [1+(3)] \times [1+(4)] - 1$	-0.90%

Changes in Indemnity Loss Experience

The PCRB’s analysis of the most recent available experience data for indemnity benefits produces estimates of loss costs somewhat lower than the expectations underlying the current schedule of PCRB loss costs. For this filing, the PCRB has again adjusted available historical indemnity data to be consistent with provisions of Act 57 of 1996 (Act 57) and applied benefit on-level factors to adjust historical indemnity data to a post-Act 44 of 1993 basis (Act 44) before proceeding with our loss development and trend analyses. The indemnity loss experience in the current filing, after adjustment to ultimate value but before adjustment for trend, and apart from all other elements of the filing, implies a reduction in overall loss costs of 1.17% in comparison to the experience underlying the current loss costs.

Changes in Medical Loss Experience

Consistent with the approach adopted in many previous filings, the PCRB has continued to state medical loss experience on a post-Act 44 basis. In addition, the medical loss experience is adjusted for the estimated effect of HB1846, which is further discussed below. The evaluation of medical loss experience in this filing, after adjustment to ultimate value but before adjustment for trend, shows very little change from the loss experience underlying the current loss costs. The overall effect of the medical loss experience, after adjustment to ultimate value but before adjustment for trend, and apart from all other elements of the filing, is an implied incremental increase in loss costs of 0.33%.

Changes in Indemnity Trend

Similar to last year’s loss cost filing, the PCRB’s trend provisions are based upon separate analyses of claim frequency and claim severity experience for the Pennsylvania workers compensation system. The PCRB has applied an exponential trend model fitted through the most recent available seven policy years as the basis for estimating claim frequency trend. The result of that analysis is an annual decline of 4.5%, slightly less favorable than the 5.0% annual improvement underlying current loss costs.

Claim severity is analyzed in a similar manner to prior filings. For indemnity, ultimate indemnity loss ratios at current loss cost levels are adjusted to remove frequency. The remaining indemnity severity ratios have been reviewed using commonly accepted trend methods. Indemnity claim severity has been

generally increasing (as would be expected based on changes in wage and benefit levels). Consistent with the approach used in previous filings, the PCRB has applied an exponential trend model fitted through the most recent available seven policy years as the basis for its indemnity severity trend. The result is an indemnity severity trend of +1.5% per year, which is an improvement from the +2.2% annual trend in the calculations underlying current loss costs.

The combination of the indicated claim frequency trend and the indicated indemnity severity trend is an overall indemnity trend of -3.1% per year, an improvement from the -2.9% overall indemnity trend underlying the current loss costs. More specifically, the impact of the revised indemnity trend results, apart from all other elements of the filing, is an implied decrease of 0.12% in loss costs.

Changes in Medical Trend

The claim frequency trend discussed above with respect to indemnity benefits has also been applied for medical benefits. Medical severity is analyzed in a similar manner to prior filings. Ultimate medical loss ratios at current loss cost levels are adjusted to remove frequency. The remaining medical severity ratios have been reviewed using commonly accepted trend methods. An exponential trend model is fitted to the most recent seven policy years, with a resulting medical severity trend of +3.9% per year, through December 31, 2014. For medical costs from January 1, 2015 and later, the trend is reduced as a result of HB1846 to +3.7%. This represents an improvement from the medical severity trend underlying the current loss costs, which is +4.3%.

The combination of the indicated claim frequency trend and the indicated medical severity trend, prior to the effective date of HB1846, is an overall medical trend of -0.8% per year, a slight deterioration over the -0.9% overall medical trend underlying the current loss costs. However, after including the trend deflection from HB1846, the overall medical trend shows a slight improvement at -1.0%.

The impact of the revised medical trend results, apart from all other elements in the filing, is an implied increase of 0.07% in loss costs.

RECOGNITION OF THE EFFECTS OF LEGISLATION

The PCRB has made two types of adjustments to reflect legislation. In the first case, legislation is reflected through adjustment to the historical data. In the second case, the legislation is reflected through factors explicitly applied in the final calculations of the overall indicated change or in the determination of trend.

Adjustment to Historical Data for Act 44 of 1993 and Act 57 of 1996

The predominant legislative changes which required recognition in preparing and reviewing historical data for this filing are Act 44 of 1993 and Act 57 of 1996.

Act 44 included the following medical cost containment features:

- Implementation of a reimbursement mechanism related to the Medicare system of compensating providers of medical goods and services.
- Authorization of administrative systems that provide both utilization review and peer review of the necessity, appropriateness and reasonableness of fees for medical services.

- Authorization for coordinated care organizations intended to provide comprehensive medical services that recognize timely return to work for injured workers as a primary objective of the workers compensation system.
- Extension of the period of time within which employers may direct injured workers to use medical practitioners selected from a listing of qualified practitioners provided by the employer from 14 to 30 days.

In preparing its April 1, 1999 Loss Cost Filing, the PCRB first adopted an approach of stating medical experience incurred prior to the implementation of this law on an effective “post-Act 44” basis. Prior to adopting this approach, the PCRB had performed extensive testing of this approach and compared its results to alternative methods incorporated in previous loss cost filings. In its April 1, 2006 Loss Cost Filing, the PCRB made a similar adjustment to historical data for the effects of Act 44 on indemnity experience. This filing continues the procedures first implemented with the April 1, 1999 filing.

In its February 1, 1997 Loss Cost Filing, the PCRB had estimated effects of three key provisions of Act 57 on prospective loss costs. Those provisions were as follow:

- Section 204 - Allows for offsets to workers compensation indemnity benefits otherwise payable to recognize Social Security old age benefits, certain employer-funded pension benefits and/or severance benefits.
- Section 306 - Applies the American Medical Association Guides for the Evaluation of Permanent Impairment to determinations of which cases will be qualified for total disability benefits and, alternatively, which cases will be treated as permanent partial disability cases.
- Section 309 - Revises the procedures applicable to the establishment of workers’ wages for purposes of determining indemnity benefit rates.

In each loss cost filing submitted subsequent to February 1, 1997, various technical updates and/or revisions to the original estimates of effects of this legislation have been incorporated as appropriate.

Similar to the adjustment of prior medical experience to a post-Act 44 basis in preparing the April 1, 1999 Loss Cost Filing, the PCRB adopted a comparable approach for indemnity experience in the April 1, 2000 Loss Cost Filing in respect to Act 57. These approaches have been consistently used since the filings in which they were first implemented, including this filing.

Table I, prepared from reported financial data in support of this filing and stated on a post-Act 44 basis for medical losses and a post-Act 57 basis for indemnity losses, as described above, is shown in Exhibit 5. Details of adjustment of reported indemnity and medical data is provided in Exhibit 5.

Savings Attributable to HB1846

The PCRB has estimated that HB1846 will reduce medical costs for workers compensation insurance policies effective from April 1, 2016 through March 31, 2017 in the Commonwealth by approximately 1.32%. This total impact is comprised of a savings factor of 0.9908 (-0.92%) applicable to the trended ultimate losses from prior policy years, as shown in Exhibit 12, page 1, and a reduction in severity trend of -0.19%, annually. This trend reduction (trend deflection) spans the 2.25 years from January 1, 2015 to April 1, 2017, the midpoint of the upcoming policy year. We are using January 1, 2015 as the starting date, rather than the actual effective date four days earlier, as a simplifying assumption with negligible

impact on the calculations. The trended deflection produces a factor of 0.9960 (-0.40%). The combined effect is 0.9908×0.9960 , or 0.9868 (-1.32%).

This medical savings translates to a reduction in overall loss costs of approximately 0.74 percentage points (changing the overall indicated reduction in loss costs from -0.16% to -0.90%).

Discussion and supporting exhibits for the PCRB's evaluation of HB1846 are provided in the accompanying Exhibit 34.

ADHERENCE TO ACTUARIAL PRINCIPLES AND STANDARDS OF PRACTICE

This filing has been developed using actuarial methods that are consistent with all applicable actuarial principles and standards of practice. Loss costs, as developed, filed and distributed by the PCRB represent estimates of future costs. These estimates rely on projections of loss experience (premiums, claim costs, and claim adjustment expense) to the prospective time period during which they will be in effect. That is, they are estimates of the costs of paying and adjusting claims that are made under workers compensation insurance policies to be in effect from April 1, 2016 to March 31, 2017. The ultimate, true value of these claims will not be known until they have all closed, several decades from now. As a result, estimates of the future costs must be used. Adherence to actuarial principles and standards of practice ensures the reasonableness of the estimates, along with their compliance with regulatory requirements.

The Casualty Actuarial Society's Statement of Principles Regarding Property and Casualty Insurance Ratemaking provides four principles. The fourth principle states:

"A rate is reasonable and not excessive, inadequate, or unfairly discriminatory if it is an actuarially sound estimate of the expected value of all future costs associated with an individual risk transfer."

There are many Actuarial Standards of Practice (ASOPs) applicable to this filing. These documents set forth the standards, including appropriate considerations, that an actuary must follow in developing and presenting the methods and calculations contained in this filing. These include ASOPs regarding data quality, credibility, trend, risk classification, and communications.

The Casualty Actuarial Society's Statement of Principles Regarding Property and Casualty Unpaid Claim Estimates provides the core principles for estimating the future payments on claims that have occurred by the valuation date in the filing, which is December 31, 2014. The first principle states:

"An unpaid claims estimate for a defined group of claims is reasonable if it is derived from reasonable assumptions and appropriate methods or models and the reasonableness of the estimate has been validated by appropriate indicators or tests, all evaluated consistent with the review date and valuation date in the context of the intended measure."

Unpaid claim estimates are discussed in this filing in the Loss Development section. In November 2014, the Casualty Actuarial Society revised the Statement of Principles Regarding Unpaid Claims Estimates, removing reference to several considerations that now appear in ASOP 43. While this ASOP specifies that it does not apply to "estimates developed solely for ratemaking purposes," the PCRB has nevertheless adhered to the spirit of this standard. As such, an additional document is attached that addresses a request from the Pennsylvania Insurance Department to provide a discussion of any limitations that may have had a substantive impact on the unpaid claims estimates included in the filing.

The filing has been developed by, and under the direction of, two qualified actuaries: John R. Pedrick, FCAS, MAAA and Kenneth M. Creighton, ACAS, MAAA. They will be available to answer any questions that arise regarding this filing.

METHODS

The ratemaking approach in this filing has three overarching steps:

- Gather premium and claim data from prior periods and project it to its ultimate value. This is commonly known as premium and loss development.
- Adjust the projected ultimate values for subsequent loss cost changes (premium), benefit level and other law changes (claims), and for both frequency and severity trend (claims).
- Make any other adjustments necessary to reflect known trends or changes impacting premium or claims.

LOSS DEVELOPMENT

This filing uses premium and loss experience from recent policy years to estimate the costs of the upcoming policy year, which starts April 1, 2016. Using experience from prior years is perhaps the most common approach to developing estimates of future costs in property and casualty insurance ratemaking, and relies on the basic assumption that past experience is a key source of information and insight regarding future costs.

In this filing, the PCRB has applied both the case incurred loss development and the paid loss development methods in its analysis of loss experience from prior policy periods. The PCRB has selected the average of these two methods in its estimate of future costs. The average provides a balance between the different results of the case incurred and the paid loss development methods. Results of these loss development methods are set forth in detail in Exhibits 6, 7 and 10. The data used to calculate the two most recent sets of development factors (link ratios) is shown in Exhibit 5.

Data in Exhibit 5 is organized so that policy year losses for a given stage of development, used to calculate development factors, are from a common population of companies. In order to make the best use of available data, the population of companies used for one stage of development is allowed to differ from the population for other stages of development. Exhibit 5 provides the data for two stages of development: policy years valued as of 12/31/12 developing to values as of 12/31/13; policy years valued as of 12/31/13 developing to values as of 12/31/14. These are the two stages of development used to select loss development factors in this filing. The development factors calculated in this fashion are shown in columns labeled, "Ratio to Prior Year."

Exhibit 6 shows the development factors calculated in Exhibit 5, along with several sets of factors from prior years for comparison. The selected factors for indemnity and medical, both paid and incurred, are the average of the factors for the latest two stages of development (from Exhibit 5). Tail factors for beyond the 27th report are determined for incurred loss development in Exhibit 7. The tail factors for paid loss development are based on two calculations. First, the tail factor for incurred loss beyond the 27th report is also used for development beyond the 27th report. Second, the ratio of incurred loss at the later valuation at 27th report is divided by the paid loss at the earlier valuation at 26th report. This ratio can be seen in the column labeled, "Pd-Inc. LDF." That is, paid loss development factors are used through the 26th report, developed to the incurred level at the 27th report, and then developed to ultimate using the incurred tail factor for beyond the 27th report. The individual development factors for each report are accumulated into report-to-ultimate factors, shown in Exhibit 6 as "Cum LDF". The product of the report-

to-ultimate factors and the most recent valuation of paid loss or case incurred loss, as appropriate, produces estimates of ultimate loss for all policy years displayed. In addition, policy years 1993 and prior are further adjusted to the post-Act 44 benefit levels.

This process produces estimates of ultimate loss for both indemnity and medical on both an incurred basis and a paid basis. The resulting projected ultimate losses can be seen on Exhibit 6, Page 5 for indemnity and Page 17 for medical. The resulting projected ultimate loss ratios appear on Exhibit 6, Page 6 for indemnity and Page 18 for medical.

In summary, the loss development methods used in this filing are consistent with previous PCRB filings. The paid loss development method and the incurred loss development method provide important insight into the costs of the upcoming policy period. The practice of using the average of the two methods, as is done in this and in prior filings, strikes a balance between the two and utilizes the strengths of both methods: the paid loss development method relies on actual payments and payment patterns, while the incurred loss development method uses actual payments plus the amounts that insurers have identified as the additional amounts to be paid on a case by case basis.

TREND

This filing incorporates adjustments for four types of trend, or the inflationary (deflationary) forces that affect costs and the methods of measuring and projecting costs: exposure trend, frequency trend, indemnity severity trend, and medical severity trend.

Exposure Trend

Changes in exposure, and changes in premium due to the exposure change, must not be mistaken for changes in the underlying cost of providing workers compensation insurance. Exposure change incorporates increases or decreases in payroll, as well as changes in payroll across the mix of industries and classes in Pennsylvania. In addition, changes in the filed loss costs over the years being reviewed, if left unaddressed, will impact the analysis of premium and costs. In this filing, as has been done in prior filings, standard earned premium is calculated at current loss cost levels. This removes the impact of loss cost level changes, allowing the analysis of trends in premium for reasons other than filed loss cost changes.

The remaining trends in exposure are matched to trends in costs through loss ratios. By dividing losses for a policy year, either on a paid or case incurred basis, by premium at current levels, the loss-based costs of providing workers compensation coverage are directly paired with the premium for the coverage. When loss ratios rise, then costs are rising relative to premium, and when they decline, the costs are declining relative to premium, exclusive of filed loss cost changes. Thus, the loss ratio methods used in this filing implicitly reflect premium trends due to exposure changes. The loss ratios are shown in Exhibit 6, Page 6 for indemnity and Page 18 for medical.

Frequency Trend

Exhibit 8 provides the analysis of frequency trend. Indemnity claim counts are used as a consistent measure for frequency since these claims include those with indemnity and medical benefits. Medical-only claims are not used here to reduce the volatility they bring. (The cost of medical-only claims is incorporated later in the medical loss ratios.) Separate analyses are shown; the first excludes large deductible business while the second includes it. This exhibit also includes graphs of frequency using both approaches, along with non-deductible business broken down by industry group.

Consistent with prior filings, the PCRB has selected the 7-year exponential trend, as shown on Exhibit 8, Page 1 (see "PY07-PY13".) The resulting frequency trend, -4.5%, is slightly higher than the result last year, which was -5.0%. As can be seen in the graphs in Exhibit 8, the frequency points show a shallower drop than in previous years. This can also be deduced from the several different exponential fits over shorter and longer periods of time. The shorter, more recent periods show higher frequency trend estimates as a result of the shallower points in the more recent observations.

Claim frequency ("#Claims per \$1 million) in Exhibit 8 are reproduced in Exhibit 6, Page 6. These are actual frequency measures, not fitted. The figures are normalized to show them relative to Policy Year 2002. The frequency component of indemnity and medical trend is removed by dividing the indemnity loss ratio and the medical loss ratio by normalized frequency. The resulting indemnity severity ratio and medical severity ratio show the resulting severity over time. In other words, by holding exposure trend and frequency trend constant, the remaining severity trends may be observed and analyzed.

Indemnity Severity Trend

Using the severity ratios discussed above, the PCRB has applied an exponential trend model to the most recent seven available policy years to estimate indemnity claim severity trend. The indicated indemnity severity trend is +1.5% per year. This is lower than the selected indemnity severity trend in the prior filing, which was +2.2%. Exhibit 6, Pages 6 through 13, provide details of the severity ratios and the variety of analyses applied. The use of the 7-point exponential trend in this filing is consistent with the method and selection in prior filings.

Medical Severity Trend

Using the severity ratios discussed above in the Frequency Trend section, the PCRB has applied an exponential trend model to the most recent seven available policy years to estimate medical claim severity trend. The indicated medical severity trend is +3.9% per year. This is lower than the selected medical severity trend in the prior filing, which was +4.3%. The annual medical severity trend has been adjusted for the effects of HB1846 by subtracting 0.2 percentage points, resulting in annual medical severity trend of +3.7% from January 1, 2015 forward. This adjustment is discussed in Exhibit 34, which has been updated from the same numbered exhibit in the prior year's filing.

Exhibit 6, Pages 18 through 27, provide details of the medical severity ratios and the variety of analyses applied. The use of the 7-point exponential trend in this filing is consistent with the method and selection in prior filings.

INDICATED CHANGE IN LOSS COSTS

Exhibit 12 enclosed in support of this filing presents the derivation of indicated changes in collectible loss costs effective April 1, 2016. The indicated change in collectible loss costs is derived based on estimates of prior policy year loss ratios, including the effects of Act 44 on both indemnity and medical benefits and of Act 57 on indemnity benefits. The effects of HB1846 are included through an adjustment to medical severity trend of -0.2 percentage points and a cost savings factor of 0.9908. The estimated policy year loss ratios are trended forward to the mid-point of the proposed loss costs (April 1, 2017), resulting in a loss ratio of 0.9961. The House Bill 1846 Adjustment reduces this to 0.9910.

Recognizing expected changes in experience modifications during the period for which the proposed loss costs will apply, the average change proposed in manual loss costs is a decrease of 1.03 percent. By industry group, the proposed average changes in manual loss costs effective April 1, 2016 are:

Manufacturing	-1.21%
Contracting	-0.19%
All Other	-1.25%

These indicated changes to manual loss costs were derived by industry group on Page 1 of Exhibit 12, using information regarding the historical operation of the Experience Rating Plan (see Exhibits 18 and 19 of the enclosures to this filing). Anticipated collectible premium ratios are compared to provisions in current rates, with the ratios used to adjust the proposed change in collectible loss costs to appropriate manual levels on the bottom of Page 1 of the Exhibit 12.

EMPLOYER ASSESSMENT FACTOR AND LOSS COST LOADINGS

In each recent loss cost filing, the PCRB has reviewed experience pertinent to the Employer Assessment Factor to be applied to Pennsylvania workers compensation business in accordance with Act 57 of 1997. Exhibit 13 enclosed presents a summary of the PCRB's determination of the appropriate Employer Assessment Factor. The proposed employer assessment provision is 1.70%, an increase from the currently-approved provision of 1.64%.

The provision for assessments supporting the Office of the Small Business Advocate, which continues to be part of proposed PCRB loss costs, is proposed to remain at 0.01%.

PCRB loss costs continue to include adjustments for the effects of the Merit Rating Plan and the Certified Safety Committee Program. The Merit Rating Plan increment factor is proposed to be 0.0029, which is unchanged from value approved effective April 1, 2015. The Certified Safety Committee Program increment factor is proposed to change from 0.0122 to 0.0117. These proposed values are shown in Exhibit 13 and are separately derived in Exhibits 15 and 16.

This filing also proposes to update classification loss costs to reflect indicated loadings for the Pennsylvania Construction Classification Premium Adjustment Program (PCCPAP).

Since 1991, the PCCPAP program has been in effect for designated construction classifications. This program offers tabular premium credits to employers subject to those specified classifications that demonstrate the payment of wages above certain threshold levels. The PCCPAP program had been revised effective January 1, 2002 to eliminate adjustment of experience modifications in recognition of the effects of PCCPAP credits as the approved means of avoiding providing redundant credits. The adjustment of experience modifications had been seen as a potential impediment to participation in the program. The revised plan makes adjustment within the computation of the credits themselves for the effect of high wages on experience modifications. Manual loss costs for each construction classification then incorporate "offsets" intended to recover the premium credits given to higher-wage employers from all employers insured in each construction classification. Thus, the PCCPAP program is intended to be "revenue-neutral" and should reallocate premium obligations between low- and high-wage employers without either increasing or reducing the overall amount of premium collected in these classifications.

For this filing, the PCRB has been able to analyze participation in this program and the level of credits generally obtained by participating employers in each classification using the most recent available experience. Results of that analysis and proposed PCCPAP loads on loss costs by classification are included as Exhibit 14 of the enclosures to this filing.

Available experience, as summarized on Exhibit 14, produces a revised average indicated PCCPAP offset of 2.51% of loss costs, up somewhat from the current average of 2.60%.

Exhibit 14 reveals that there continue to be material differences between construction classifications in terms of the portion of employers receiving PCCPAP credits and/or the level of credits provided to such employers. Proposed offsets range from 0.10 percent in Code 652, Carpentry – Residential, to 7.35 percent in Code 661, Electrical Wiring – within Buildings.

EXPERIENCE RATING PLAN PARAMETERS

The Experience Rating Plan provides a prospective means of recognizing differences in loss potential between employers. This recognition is accomplished by means of a comparison of each qualifying employer's loss and exposure experience over a specified period of time (experience period) to the average experience of all employers engaged in similar businesses.

As part of each loss cost filing, the PCRB reviews the results of its Experience Rating Plan and proposes certain updates or revisions to the plan as are deemed necessary or appropriate to maintain the effective operation of the plan.

Effective April 1, 2004, the Experience Rating Plan was materially revised. Changes adopted at that time included a revised credibility table (generally assigning increased credibility to smaller risks' experience and lower credibility to larger risks' experience than had the legacy Experience Rating Plan) and a new loss limitation procedure in which all losses were limited to a flat amount of \$42,500 (instead of employing a sliding scale of loss limitations that increased with risk size). In addition, a 25 percent limitation was imposed on the extent to which an employer's experience modification could change (up or down) in any one year.

Recognizing the significant changes previously adopted with respect to the Experience Rating Plan, the PCRB has constructed the analytical exhibits pertaining to this plan and offered in support of this filing by applying the revised Experience Rating Plan to prior rating periods.

This approach effectively demonstrates what the performance of the new plan would have been, rather than displaying what the performance of the legacy plan actually was.

Exhibit 18a of the enclosures to this filing presents a detailed analysis of results of the Experience Rating Plan within each industry group over the most recent available five years. These analyses are set forth in tabular form by premium size group and experience modification range by year. Exhibit 18a is constructed to show the results of the Experience Rating Plan before the application of capping procedures to individual employer modifications.

Effective April 1, 2006, the PCRB modified the previously-adopted capping procedures so that, if an employer's indicated modification was below 1.000 but the capped modification was above 1.000, then a unity modification (a modification factor of 1.000) would be applied.

Exhibit 18b presents a summary page of data comparable to the summary in Exhibit 18a but constructed to reflect results of experience rating after the effects of all currently-approved capping procedures.

Exhibit 19 of this filing presents summaries of collectible premium ratios and detail of the derivation of expected loss cost factors supporting the Experience Rating Plan parameters proposed in this filing. The changes in collectible premium ratios presented on Exhibit 19 must be accounted for in establishing manual levels of loss costs, as is shown on the bottom portion of Page 12.1 of Exhibit 12.

Final Experience Rating Plan parameters proposed in this filing are shown in Exhibit 27 and Exhibit 28.

OPTIONAL RETROSPECTIVE LOSS DEVELOPMENT FACTORS

Because loss valuations tend to change (and generally to increase) over time, some retrospective rating plans provide for application of development factors to preliminary loss reports in computing retrospective premiums. The PCRB has historically presented appropriate voluntary loss development factors based on aggregate PCRB experience as part of its filings for use by carriers and insureds in negotiating and agreeing upon their retrospective rating plans.

Exhibit 26 of the enclosures to this filing presents the PCRB's proposed optional retrospective loss development factors on an unlimited basis. In addition, the PCRB includes in its Manual reference to the formula for adjusting unlimited loss development factors to limited bases by reference to the expected loss factors described above. That formula is also shown in Exhibit 26 for reference.

CLASSIFICATION LOSS COST RELATIVITIES

Workers compensation insurance is written under a classification system that provides varying rating values for different types of businesses, based on the risk of loss inherent in those businesses subject to each distinct classification. As a result, any overall loss cost indication must ultimately be apportioned to each individual classification with due recognition given to the comparative experience of employers subject to each classification.

In preparing individual classification loss costs for this filing, the PCRB has continued to apply pricing procedures established as a result of a 1994 study of the Classification Plan conducted in cooperation with the Insurance Department, Milliman & Robertson, Inc. and the Commonwealth Contractors' Coalition. These procedures have been used and approved in previous PCRB loss cost filings.

Exhibit 17 of the enclosures to this filing provides an overview of the classification loss cost formulae utilized in preparation of this filing. These procedures are consistent with previously-submitted and approved methods.

The PCRB has elected for purposes of this loss cost filing to apply "swing limits" or allowable fluctuations in classification loss costs of 25 points above and below the average loss cost change within each industry group. In addition, the PCRB applies a testing procedure to identify potential significant reversals in classification loss cost changes relative to overall average indications year-after-year and intervenes where such indicated changes exceed selected amounts. These swing limits apply to "pure" loss costs, which include an adjustment for the operation of the Experience Rating Plan. The values so determined are subsequently adjusted to include appropriate provisions for the following items:

- Offsets for net Merit Rating Plan credits
- Offsets for Pennsylvania Construction Classification Premium Adjustment Program credits
- Offsets for Certified Safety Committee credits
- Assessment for the Office of the Small Business Advocate

The Index to Classification Exhibits and the accompanying Class Book in the filing enclosures present detail of the experience and loss cost indications derived for each classification in this filing. Within the Index to Classification Exhibits, certain parametric components of the classification loss cost review process are presented, and the bases for establishing credibility tables applicable to both payroll and expected losses are provided. Summary unit statistical data pertinent to the classification experience analysis is also included as Exhibits 20a, 20b and 20c of the enclosures to this filing.

Item 8 within the Index to Classification Exhibits presents identification of several classifications in which some form of selection or other intervention in the statistical procedures generally applied to the determination of classification loss costs was deemed appropriate. The bases for loss cost selection include special pricing procedures (for example, the explosives, aircraft, attendant care and temporary staffing classifications), allocation of loss costs between ratable and non-ratable components, recognition of statutory provisions for occupational disease benefits, combinations of separately-defined codes for purposes of determining loss costs and/or responses to data reassignments occurring during the latter stages of classification pricing analysis.

Item 13 of the Index to Classification Exhibits presents "Supplemental Class Book Pages" detailing the derivation of loss costs for classifications treated in combination or subject to reassignments of data from/to another classification or classifications. The Class Book presents detail of the experience and loss cost indications derived for each individual classification in this filing, performed without special consideration using the proposed procedures.

The loss costs developed in accordance with the procedures set forth on Exhibit 17 and presented in portions of the Index to Classification Exhibits and the Class Book exclude the following considerations previously discussed in this letter:

- PCCPAP offsets from Exhibit 14
- Merit Rating Plan credit offsets derived in Exhibit 15
- Offsets for Certified Safety Committee credits derived in Exhibit 16
- Assessment loading for the Office of the Small Business Advocate shown in Exhibit 13

The loss costs prior to application of these latter considerations may be thought of as "pure" loss costs and are the values to which the loss cost change limitations or "swing limits" have been applied.

Consistent with prior filings, consideration has been given to past filings' changes by classification relative to average or overall indications in making final rating value selections. This procedure mitigates substantial fluctuations above and below average levels between successive filings for a limited number of classifications. For this filing, two classifications were affected by this secondary capping procedure.

Exhibit 28 in support of this filing presents a complete table of proposed loss costs and expected loss factors pertinent to the Experience Rating Plan. Exhibit 29 presents both summary results and classification detail of the PCR's tests of proposed loss costs against intended levels. Exhibit 30 depicts in graphic form the distribution of percentage changes in classification loss costs on both an indicated and proposed basis. Classifications subject to capping are also identified.

EXCESS LOSS (PURE PREMIUM) FACTORS, STATE AND HAZARD GROUP RELATIVITIES AND LOSS ELIMINATION RATIOS

PCR's loss cost filings typically include rating values for various rating plans affected by the size of loss for individual claims or occurrences insured thereunder. Limitations applicable to the amount(s) of loss can be used in computing a retrospective premium. Other portions of this analysis facilitate the application of standard tables to Pennsylvania business.

This filing has updated parameters associated with the ongoing set of seven hazard groups first adopted in 2009 based on the most recent available experience, as discussed below.

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Exhibit 22 shows empirical size-of-loss distributions for Pennsylvania workers compensation business. Actual excess loss indications for loss levels below \$500,000 were combined with excess loss indications derived by fitting either Single Parameter Pareto Distributions or Lognormal Distributions to empirical data by type of loss (death, permanent total, permanent partial and temporary total).

Exhibit 23 shows the derivation of excess loss (pure premium) factors from the loss distributions produced in Exhibit 22. Average claim size by hazard group and type of injury were used, together with incurred loss weights by type of injury within each hazard group, to derive excess loss factors at selected size-of-loss limits by hazard group for Hazard Groups A through G.

Exhibit 24 presents the derivation of state and hazard group relativities for Hazard Groups A through G in the proposed filing.

Offering small deductible coverages at certain specified amounts is mandatory in Pennsylvania. PCRB filings provide loss elimination ratios computed consistent with the mandatory deductible levels of \$1,000, \$5,000 and \$10,000. Exhibit 25 shows the results of the updated analysis with proposed loss elimination ratios effective April 1, 2016.

SUMMARY

PCRB Filing C-366 fully and fairly reflects the most recent available experience indications in Pennsylvania, together with all initial and continuing effects of both Act 44 and Act 57, and the anticipated savings from the enactment of House Bill 1846. The PCRB respectfully requests a timely review of this filing, allowing implementation on a new and renewal basis **effective April 1, 2016**. A timely review will allow adequate advance notice of final loss costs and related rating values to all participants in the Pennsylvania marketplace. Toward that objective, the PCRB will be pleased to answer any questions or provide any available supplementary information which you or your staff may require.

Please direct all questions to John Pedrick, Vice President – Actuarial Services, or to Kenneth Creighton, Chief Actuary.

Sincerely,



William V. Taylor
President

WVT/jf

Enclosures: Brown Book
 Actuarial and Classification & Rating Committees Minutes
 Discussion of Casualty Actuarial Society's "Statement of Principles Regarding
 Property and Casualty Unpaid Claims Estimates"
 Index and Supporting Classification Exhibits
 Class Book
Exhibit 5 Table I - Summary of Financial Call Data
Exhibit 6 Paid & Incurred Loss Development & Trend
Exhibit 7 Tail Factors for Loss Development
Exhibit 8 Claim Frequencies
Exhibit 9a Measures of Goodness of Fit in Trend Calculations Using Loss
 Ratios
Exhibit 9b Measures of Goodness of Fit in Trend Calculations Using Severity
 Ratios
Exhibit 10 Graphs of Indemnity and Medical Loss Ratios
Exhibit 11a Retrospective Test of Trend Projections for Loss Ratios
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Exhibit 12 Indicated Change in Loss Costs
Exhibit 13 Loss Based Assessments and Employer Assessment Factor
Exhibit 14 Pennsylvania Construction Classification Premium Adjustment
 Program ("PCCPAP")
Exhibit 15 Merit Rating Plan Off-Balance Indications
Exhibit 16 Pennsylvania Certified Safety Committee Program Offset
Exhibit 17 Loss Cost Formulae
Exhibit 18a Review of Experience Rating Plan Results – Uncapped Experience
 Modification Values
Exhibit 18b Review of Experience Rating Plan Results – Capped Experience
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Exhibit 19 Review of Experience Rating Plan Parameters
Exhibit 20a Table II
Exhibit 20b Table III
Exhibit 20c Table IV
Exhibit 22 Empirical Pennsylvania Loss Distribution
Exhibit 23 Proposed Excess Loss (Pure Premium) Factors
Exhibit 24 State & Hazard Group Relativities
Exhibit 25 Loss Elimination Ratios
Exhibit 26 Retrospective Development Factors
Exhibit 27 Table B
Exhibit 28 Loss Costs and Expected Loss Factors
Exhibit 29 Tests of Indicated & Selected Loss Costs
Exhibit 30 Distribution of Loss Cost Percentage Changes
Exhibit 34 Evaluation of House Bill 1846 of 2014