DELAWARE COMPENSATION RATING BUREAU, INC.

Expense Study

The following exhibits are used in the development of specific expense provisions to be used in the DCRB's proposed filing. The provisions are for commission & brokerage, other acquisition, general and loss adjustment expense, premium discount and uncollectible premium.

Exhibit I of the attachment presents summary figures for standard earned premium, general expense, and total production costs from the last three calendar years. The data is obtained from Financial Call #2 submissions for 2011 - 2013 for stock agency companies only, and has been adjusted to include the experience for large deductible policies.

Exhibit I-A develops standard earned premium on both net and gross bases after adjusting for large deductible policies and removing expense constant dollars.

Exhibit II shows the development of the expense constant offset that is carried forward to Exhibit I.

Exhibit III shows the calculation of the loss adjustment expense provision as a function of incurred losses. The loss adjustment expense factor is based on all-company experience and is developed from the same source of data as Exhibit I above. We selected a three-year average of loss adjustment expense ratios to direct incurred losses including large deductible losses on a gross basis.

Exhibit IV-A shows the development of an average provision for premium discount based upon the Schedule Y premium discount table. The data used by the DCRB for this purpose is Unit Statistical Plan data. This exhibit forms the basis for Exhibits IV-B, which develops the average interstate premium discount for Schedule Y companies.

Exhibit V develops the provision for uncollectible premium based on the ratio of uncollectible premium to gross written premium. The data used is courtesy of NCCI, Inc.

EXHIBIT I STOCK AGENCY COMPANIES

CALENDAR YEAR

		2011	2012	2013
(1)	Standard Earned Premium at DCRB Rate Level including Large Deductible on a Net Basis excluding Expense Constant Dollars (Page 8.2, line (10))	\$ 105,823,972	\$ 124,638,778	\$ 147,490,803
(2)	Standard Earned Premium at DCRB Rate Level including Large Deductible on a Gross Basis excluding Expense Constant Dollars (Page 8.2, line (11))	\$ 143,421,130	\$ 182,344,572	\$ 221,971,120
(3) (3a)	Commission and Brokerage Reported Ratio { (3) / (1) }	\$ 7,985,785 0.0755	\$ 7,357,739 0.0590	\$ 9,087,455 0.0616
(4) (4a)	Other Acquisitions Reported Ratio { (4) / (2) }	\$ 4,423,571 0.0308	\$ 5,155,199 0.0283	\$ 6,416,119 0.0289
(5) (5a)	General Expense Reported Ratio { (5) / (2) }	\$ 5,823,739 0.0406	\$ 7,354,938 0.0403	\$ 7,271,280 0.0328

	Three Year Average (1)	Expense Constant Income (Page 8.3) (2)	Difference { (1) - (2) }
COMMISSION AND BROKERAGE OTHER ACQUISITIONS	0.0654 0.0293	0.0040 0.0019	0.0614 0.0274
TOTAL PRODUCTION	0.0947	0.0059	0.0888
GENERAL EXPENSE	0.0379	0.0059	0.0320

EXHIBIT I - A STOCK AGENCY COMPANIES

CALENDAR YEAR

		2011	2012	2013
(1)	Standard Earned Premium at DCRB DSR Level including Large Deductible on a Net Basis	\$ 82,424,568	\$ 95,807,446	\$ 109,908,063
(2)	Multiplier to Bring Premium to DCRB Rate Level	1.2879	1.3057	1.3464
(3)	Standard Earned Premium at DCRB Rate Level including Large Deductible on a Net Basis { (1) * (2) }	\$ 106,154,601	\$ 125,095,782	\$ 147,980,216
(4)	Large Deductible Adj. at DCRB DSR Level	\$ 28,728,630	\$ 43,086,533	\$ 53,345,020
(5)	Multiplier to Bring L. D. Adj. to DCRB Rate Level	1.3087	1.3393	1.3962
(6)	Large Deductible Adj. at DCRB Rate Level { (4) * (5) }	\$ 37,597,158	\$ 57,705,794	\$ 74,480,317
(7)	Standard Earned Premium at DCRB Rate Level including Large Deductible on a Gross Basis { (3) + (6) }	\$ 143,751,759	\$ 182,801,576	\$ 222,460,533
(8)	Expense Constant Removal Factor	0.9977	0.9975	0.9978
(9)	Expense Constant Dollars { (7)[1 - (8)] }	\$ 330,629	\$ 457,004	\$ 489,413
(10)	Standard Earned Premium at DCRB Rate Level including Large Deductible on a Net Basis excluding Expense Constant Dollars { (3) - (9) }	\$ 105,823,972	\$ 124,638,778	\$ 147,490,803
(11)	Standard Earned Premium at DCRB Rate Level including Large Deductible on a Gross Basis excluding Expense Constant Dollars { (7) - (9) }	\$ 143,421,130	\$ 182,344,572	\$ 221,971,120

EXHIBIT II

EXPENSE CONSTANT INCOME - STOCK AGENCY COMPANIES

MANUAL YEAR 2012

(1) Number of Policies		14,489				
(2) Expense Constant Income With Expense Constant	t @ Current	Level = \$290		\$4,201,810		
(3) Interstate Adjustment Factor				0.65		
(4) Adjusted Expense Constant Income {(2) * (3)}				\$2,731,177		
(5) Standard Earned Premium Excluding Expense Con including Large Deductible on a Net Basis	nstant			\$144,708,857		
(5a) Factor to Bring Premium to Current Level				1.2392		
(5b) Standard Earned Premium Excluding Expense Con including Large Deductible on a Net Basis at Curre				\$179,323,216		
(6) Standard Earned Premium <u>Excluding</u> Expense Con including Large Deductible on a <u>Gross</u> Basis	nstant			\$208,239,081		
(6a) Factor to Bring Premium to Current Level	(6a) Factor to Bring Premium to Current Level					
• •	(6b) Standard Earned Premium Excluding Expense Constant including Large Deductible on a Gross Basis at Current Level					
(7) Distribution of Expense Constant Income	%	%	\$	Total Expense \$		
(a) General Expense	55.8%		\$161.82	\$1,523,996		
(b) Production i) Commission ii) Other Acquisition	44.2%	59.0% 41.0%	75.63 52.55	\$712,236 \$494,944		
Total	100.0%		\$290.00	\$2,731,176		
(8) Expense Constant Ratio for General Expense { (7)		0.0059				
(9) Expense Constant Ratio for Commission { (7b(i)) /		0.0040				
(10) Expense Constant Ratio for Other Acquisition { (7)		0.0019				

EXHIBIT III

LOSS ADJUSTMENT EXPENSE RATIOS - ALL COMPANIES

CALENDAR YEAR

	<u> </u>	2011	2012	2013
(1a)	Allocated Loss Adjustment Expense Incurred	\$ 16,237,750	\$ 17,577,382	\$ 16,938,916
(1b)	Unallocated Loss Adjustment Expense Incurred	\$ 10,575,490	\$ 9,496,252	\$ 12,295,033
(1c)	Total Loss Adjustment Expense Incurred on a Net Basis{(1a) + (1b)}	\$ 26,813,240	\$ 27,073,634	\$ 29,233,949
(1d)	ALAE Deductible Adjustment	\$ 7,871,820	\$ 9,735,161	\$ 8,487,173
(1e)	ULAE Deductible Adjustment	\$ 406,285	\$ 1,176,665	\$ 1,234,943
(1f)	Total Loss Adjustment Expense Incurred on a Gross Basis{(1c)+(1d)+(1e)}	\$ 35,091,345	\$ 37,985,460	\$ 38,956,065
(2)	Incurred Losses <u>including</u> Deductibles on a <u>Net</u> Basis	\$ 147,824,916	\$ 124,564,701	\$ 132,688,127
(3)	Deductible Adjustment (Losses)	\$ 44,211,374	\$ 54,313,261	\$ 58,023,936
(4)	Incurred Losses including Deductibles on a Gross Basis {(2) + (3)}	\$ 192,036,290	\$ 178,877,962	\$ 190,712,063
(5a)	Ratio of Loss Adjustment Expense to Incurred Losses including Deductibles			
	on a <u>Net</u> Basis {(1c) / (2)}	0.1814	0.2173	0.2203
(5b)	Ratio of Allocated Loss Adjustment Expense to Incurred Losses including Deductibles on a Net Basis {(1a) / (2)}	0.1098	0.1411	0.1277
(6a)	Ratio of Loss Adjustment Expense to Incurred Losses including Deductibles on a Gross Basis {(1f) / (4)}	0.1827	0.2124	0.2043
(6b)	Ratio of Allocated Loss Adjustment Expense to Incurred Losses including Deductibles on a Gross Basis {((1a)+(1d)) / (4)}	0.1255	0.1527	0.1333
(7)	Three-Year Average of Loss Adjustment Expense Incurred Losses including Deductibles on a Net B			0.2063
(8a)	Three-Year Average of Loss Adjustment Expense Incurred Losses including Deductibles on a Gross			0.1998
(8b)	Three-Year Average of Allocated Loss Adjustmen Direct Incurred Losses including Deductibles on a		6b)}	0.1372
(8c)	Provision for Unallocated Loss Adjustment Expen- {(8a) - (8b)}	se		0.0626

EXHIBIT IV - A

SIZE OF RISKS - SCHEDULE Y COMPANIES

MANUAL YEAR 2012

		Intrastate SEP excluding Loss	
	Number	and Expense	
Intrastate Risks	of Risks	Constant	
	(1)	(2)	
Under \$10,000	11,606	24,366,326	
\$10,000 - \$200,000	2,547	99,320,059	
\$200,000 - \$1,750,000	200	90,265,162	
Over \$1,750,000	18	61,733,454	
TOTAL	14,371	275,685,001	

DISTRIBUTION OF PREMIUM TO DISCOUNT BLOCK

Size of Risk	Number of Risks	First \$10,000	Next \$190,000	Next \$1,550,000	Over \$1,750,000
Under \$10,000 \$10,000 - \$200,000	11,606 2,547	24,366,326 25,470,000	73,850,059		
\$200,000 - \$1,750,000	200	2,000,000	38,000,000	50,265,162	
Over \$1,750,000	18	180,000	3,420,000	27,900,000	30,233,454
TOTAL	14,371	52,016,326	115,270,059	78,165,162	30,233,454
PERCENTAGE		18.87%	41.81%	28.35%	10.97%

EXHIBIT IV - B

AVERAGE COMPANY PREMIUM DISCOUNT

SCHEDULE Y COMPANIES

	Premium Distribution to Discount Block (EXHIBIT IV - A)	Reduction from Manual		Weighted Reduction
First \$10,000	18.87	0.0		0.00
Next \$190,000	41.81	9.1		3.80
Next \$1,550,000	28.35	11.3		3.20
Over \$1,750,000	10.97	12.3		1.35
		Premium Discount	=	8.35
Intrastate P	remium Discount	8.35		
Interstate Premium Discount		8.95		

EXHIBIT V

DELAWARE POOL GROSS WRITTEN PREMIUM AND UNCOLLECTIBLE PREMIUM*

Data as of 3/31/2015

POLICY	(1) GROSS WRITTEN	(2) UNCOLLECTIBLE	(3)=(2)/(1) RATIO	
YEAR	PREMIUM	PREMIUM		
2004	34,286,412	427,451	1.25%	
2005	39,613,229	790,863	2.00%	
2006	33,123,068	1,143,603	3.45%	
2007	21,572,856	717,423	3.33%	
2008	12,934,207	190,417	1.47%	
2009	7,534,894	45,267	0.60%	
2010	6,904,289	102,051	1.48%	
2011	10,740,655	66,478	0.62%	
2012	15,490,893	124,421	0.80%	
2013	21,807,115	180,300	0.83%	
		All Year Average	1.58%	
		Five Year Average	0.87%	
		Three Year Average	0.75%	
		Selected	0.80%	

^{*} Data courtesy of NCCI, Inc.