

DELAWARE COMPENSATION RATING BUREAU, INC. (DCRB)

ANALYSIS OF EXPERIENCE UNDER THE DELAWARE WORKPLACE SAFETY PROGRAM (DWSP)

The following narrative and exhibits present a review of experience related to the Delaware Workplace Safety Program (DWSP). This program provides opportunity for employers meeting specified eligibility criteria to apply for workers compensation premium credits subject to passing safety inspections performed by licensed inspection firms retained for this purpose through the Delaware Department of Insurance.

The DCRB has compiled and reviewed aggregate statistical data for the Workplace Safety Programs covering Policy Years 2006 (Exhibit I) through 2020 (Exhibit XV) and the total of those years (Exhibit XVI).

Exhibits I through XVI show 16 experience statistics (described in the Appendix below) separately for each of three groups of policies:

1. Experience for policies eligible for participation in the DWSP during the indicated 12-month experience period (Column (1)).
2. Experience for policies qualifying for, and participating in, the DWSP during the indicated 12-month experience period (Column (2)).
3. Experience for policies not qualifying for, and participating in, the DWSP during the indicated 12-month experience period (Column (3)).

The following summary observations are based on a review of Exhibits I through XVI.

- Over the period 2006 to 2020, the average credit provided to participating employers was 11.6% while the actual performance of the qualifying employers during the years to which the credits applied indicated that a debit of 20.6% was necessary to balance the experience of participating employers with that of non-participating employers.
- For each year in the study, the DWSP credits provided to qualifying employers were higher than the adjustments indicated based on actual experience for the participating employers. Indicated adjustments vary widely from year to year with a range from 59% debits to 19% credits. Previously, only Policy Year 2013 had an indicated adjustment that was a credit. Now, 2020 also had an indicated adjustment, which was a 19.3% credit. This larger and unexpected shift is related to general volatility and the economic disruption caused by the COVID-19 pandemic.
- Average policy size for participating employers dropped from Policy Years 2008 through 2011, generally increased in Policy Years 2012 through 2017, and has stayed relatively level from 2018 through 2020. Policy Year 2019 and 2020 saw a more sizable drop in premium and claim counts as this year was impacted by the pandemic.
- Over the 15-year period of this study, claim frequency for participating and non-participating risks has been similar for indemnity, medical only and total claim frequency.

- Over the 15-year period of this study, participating risks showed a 14% higher indemnity claim severity, similar medical only severity, and a 7% higher total claim severity than that of non-participating risks.
- The fact that indicated adjustments may be higher (or lower) than actual credits provided does not mean that the employers in question should have paid lower (or higher) workers compensation premiums than they, in fact, did. The comparisons done in Exhibits I through XVI are based on DCRB assigned risk rates only. Actual workers compensation premiums paid by both qualified and non-qualified employers in those years were affected by many pricing parameters, programs and considerations not reflected in those loss costs. Such additional pricing factors would include, but not be limited to, individual insurers' respective loss cost multipliers, schedule rating credits or debits, dividend plans, retrospective rating plans and subclassifications.

APPENDIX

Described below are the 16 statistics used in the DWSP analysis shown in Exhibits I through XVI.

- (1) Number of Risks: The number of policies issued to groups of employers described in each column of Exhibits I through XVI. Note that some Delaware employers may not have a workers compensation policy (i.e., self-insureds or those not subject to mandatory coverage), and some insured employers may change insurers and, thus, may have different policies in effect during a given year(s).
- (2) Standard Premium: The product of reported exposures for each group of employers described in each column of Exhibits I through XVI times approved DCRB loss costs times each employer's experience modification (if applicable).
- (3) Average Premium: Computed by dividing total standard premium by the number of policies reported.
- (4) Safety Credits: The total amount of premium credits given under the DWSP to participating employers included in each column of Exhibits I through XVI.
- (5) Net Premium: The standard premium less any applicable DWSP credits. For non-participating employers, net premium and standard premium are equal, because no DWSP credits were applied.
- (6) Number of Indemnity Claims: The number of indemnity claims reported on the policies described in each column of Exhibits I through XVI. Indemnity claims are cases involving some wage loss or other form of benefit payable to the worker or their dependents in addition to any applicable treatment costs.
- (7) Number of Total Claims: The number of claims reported on the policies described in each column of Exhibits I through XVI. These counts include indemnity claims and medical only claims, those cases involving only payment of medical treatment costs.
- (8) Indemnity Claim Frequency: The number of indemnity claims reported per \$1,000 of standard premium in each group of policies presented in Exhibits I through XVI.
- (9) Total Claim Frequency: The number of total claims reported per \$1,000 of standard premium in each group of policies presented in Exhibits I through XVI. Total claim frequency is shown bold-faced and underlined, as this statistic is one of the key bases of comparison between employer groups used in the DCRB's review of the DWSP.
- (10) Incurred Losses: The reported dollar value of losses incurred on the various groups of policies presented on Exhibits I through XVI for indemnity and medical only claims.
- (11) Average Claim: Total incurred losses divided by the total number of claims. Average claim amounts are shown bold-faced and underlined, as this statistic is

another of the key bases of comparison between employer groups used in the DCRB's review of the DWSP.

- (12) Loss Ratio: The total incurred losses divided by the net premium for each group of policies presented on Exhibits I through XVI. Loss ratios are shown bold-faced and underlined, as this statistic is the third key basis of comparison between employer groups used in the DCRB's review of the DWSP.

The last four experience statistics are computed only for column (2) in each exhibit, which is the only column exclusively comprised of participants in the DWSP. These statistics are described below:

- (13) Net Premium to Balance DWSP and Non-Participating Loss Ratios: This is the amount of net premium which would produce the same loss ratio for the DWSP participants studied in each exhibit's column (2) as was reported for all non-participating employers.
- (14) Indicated DWSP Credits to Balance: This is the difference between standard premium for the DWSP participants studied in each exhibit's column (2) and the balancing net premium computed in item (13).
- (15) Average DWSP Credit Factor: This is the average ratio of DWSP credits actually granted to standard premium for the DWSP participants studied in each exhibit's column (2). The average DWSP credit is shown bold-faced and underlined, as this statistic is a key measure of the operation of the DWSP.
- (16) Indicated DWSP Credit Factor: This is the average DWSP credit or debit ratio, which would have resulted in the balancing DWSP credits, computed in item (14). This indicated DWSP credit is shown bold-faced and underlined, as this statistic is a key measure of the operation of the DWSP, especially for purposes of comparison to the actual average DWSP credit shown in item (15).

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2006**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	7,646	1,238	6,408
(2) Standard Premium	\$348,484,545	\$75,931,168	\$272,553,377
(3) Average Premium (2)/(1)	\$45,577	\$61,334	\$42,533
(4) Safety Credits	\$8,906,726	\$8,906,726	\$0
(5) Net Premium (2)-(4)	\$339,577,819	\$67,024,442	\$272,553,377
(6) # of Indemnity Claims	2,532	683	1,849
(7) # of Total Claims	9,158	2,332	6,826
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0073	0.0090	0.0068
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0263</u>	<u>0.0307</u>	<u>0.0250</u>
(10) Incurred Losses	\$79,069,079	\$22,440,288	\$56,628,791
(11) Average Claim (10)/(7)	<u>\$8,634</u>	<u>\$9,623</u>	<u>\$8,296</u>
(12) Loss Ratio (10)/(5)	<u>23.3%</u>	<u>33.5%</u>	<u>20.8%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$107,948,020	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$32,016,852	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1173</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.4217</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2007**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	7,599	1,375	6,224
(2) Standard Premium	\$354,850,546	\$89,979,389	\$264,871,157
(3) Average Premium (2)/(1)	\$46,697	\$65,440	\$42,556
(4) Safety Credits	\$10,446,607	\$10,446,607	\$0
(5) Net Premium (2)-(4)	\$344,403,939	\$79,532,782	\$264,871,157
(6) # of Indemnity Claims	2,542	711	1,831
(7) # of Total Claims	9,287	2,462	6,825
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0072	0.0079	0.0069
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0262</u>	<u>0.0274</u>	<u>0.0258</u>
(10) Incurred Losses	\$87,874,248	\$26,386,182	\$61,488,066
(11) Average Claim (10)/(7)	<u>\$9,462</u>	<u>\$10,717</u>	<u>\$9,009</u>
(12) Loss Ratio (10)/(5)	<u>25.5%</u>	<u>33.2%</u>	<u>23.2%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$113,814,154	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$23,834,765	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1161</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.2649</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2008**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	6,499	1,392	5,107
(2) Standard Premium	\$285,973,644	\$73,071,835	\$212,901,809
(3) Average Premium (2)/(1)	\$44,003	\$52,494	\$41,688
(4) Safety Credits	\$8,045,209	\$8,045,209	\$0
(5) Net Premium (2)-(4)	\$277,928,435	\$65,026,626	\$212,901,809
(6) # of Indemnity Claims	2,128	539	1,589
(7) # of Total Claims	8,142	2,092	6,050
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0074	0.0074	0.0075
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0285</u>	<u>0.0286</u>	<u>0.0284</u>
(10) Incurred Losses	\$73,430,609	\$19,071,299	\$54,359,310
(11) Average Claim (10)/(7)	<u>\$9,019</u>	<u>\$9,116</u>	<u>\$8,985</u>
(12) Loss Ratio (10)/(5)	<u>26.4%</u>	<u>29.3%</u>	<u>25.5%</u>
(13) Net Premium to Balance CSC & Non-Participating LR: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$74,716,868	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$1,645,033	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1101</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.0225</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2009**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	5,235	1,323	3,912
(2) Standard Premium	\$202,238,668	\$54,865,893	\$147,372,775
(3) Average Premium (2)/(1)	\$38,632	\$41,471	\$37,672
(4) Safety Credits	\$6,644,260	\$6,644,260	\$0
(5) Net Premium (2)-(4)	\$195,594,408	\$48,221,633	\$147,372,775
(6) # of Indemnity Claims	2,037	569	1,468
(7) # of Total Claims	7,508	2,098	5,410
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0101	0.0104	0.0100
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0371</u>	<u>0.0382</u>	<u>0.0367</u>
(10) Incurred Losses	\$75,443,122	\$25,287,054	\$50,156,068
(11) Average Claim (10)/(7)	<u>\$10,048</u>	<u>\$12,053</u>	<u>\$9,271</u>
(12) Loss Ratio (10)/(5)	<u>38.6%</u>	<u>52.4%</u>	<u>34.0%</u>
(13) Net Premium to Balance CSC & Non-Participating LR: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$74,318,046	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$19,452,153	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1211</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.3545</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2010**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	5,054	1,284	3,770
(2) Standard Premium	\$175,972,393	\$47,239,874	\$128,732,519
(3) Average Premium (2)/(1)	\$34,818	\$36,791	\$34,147
(4) Safety Credits	\$5,569,581	\$5,569,581	\$0
(5) Net Premium (2)-(4)	\$170,402,812	\$41,670,293	\$128,732,519
(6) # of Indemnity Claims	2,021	565	1,456
(7) # of Total Claims	7,273	2,150	5,123
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0115	0.0120	0.0113
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0413</u>	<u>0.0455</u>	<u>0.0398</u>
(10) Incurred Losses	\$80,913,133	\$22,461,960	\$58,451,173
(11) Average Claim (10)/(7)	<u>\$11,125</u>	<u>\$10,447</u>	<u>\$11,410</u>
(12) Loss Ratio (10)/(5)	<u>47.5%</u>	<u>53.9%</u>	<u>45.4%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$49,472,000	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$2,232,126	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1179</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.0473</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2011**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	5,025	1,276	3,749
(2) Standard Premium	\$178,749,203	\$46,436,849	\$132,312,354
(3) Average Premium (2)/(1)	\$35,572	\$36,393	\$35,293
(4) Safety Credits	\$5,493,479	\$5,493,479	\$0
(5) Net Premium (2)-(4)	\$173,255,724	\$40,943,370	\$132,312,354
(6) # of Indemnity Claims	1,887	537	1,350
(7) # of Total Claims	6,948	2,126	4,822
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0106	0.0116	0.0102
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0389</u>	<u>0.0458</u>	<u>0.0364</u>
(10) Incurred Losses	\$75,941,625	\$21,018,107	\$54,923,518
(11) Average Claim (10)/(7)	<u>\$10,930</u>	<u>\$9,886</u>	<u>\$11,390</u>
(12) Loss Ratio (10)/(5)	<u>43.8%</u>	<u>51.3%</u>	<u>41.5%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$50,611,925	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$4,175,076	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1183</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.0899</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2012**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	5,290	1,322	3,968
(2) Standard Premium	\$191,793,031	\$52,366,571	\$139,426,460
(3) Average Premium (2)/(1)	\$36,256	\$39,612	\$35,138
(4) Safety Credits	\$6,320,645	\$6,320,645	\$0
(5) Net Premium (2)-(4)	\$185,472,386	\$46,045,926	\$139,426,460
(6) # of Indemnity Claims	1,865	532	1,333
(7) # of Total Claims	6,937	2,095	4,842
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0097	0.0102	0.0096
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0362</u>	<u>0.0400</u>	<u>0.0347</u>
(10) Incurred Losses	\$74,540,765	\$25,371,359	\$49,169,406
(11) Average Claim (10)/(7)	<u>\$10,745</u>	<u>\$12,110</u>	<u>\$10,155</u>
(12) Loss Ratio (10)/(5)	<u>40.2%</u>	<u>55.1%</u>	<u>35.3%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$71,873,386	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$19,506,815	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1207</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.3725</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2013**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	6,002	1,441	4,561
(2) Standard Premium	\$228,228,036	\$64,970,957	\$163,257,079
(3) Average Premium (2)/(1)	\$38,025	\$45,087	\$35,794
(4) Safety Credits	\$8,218,826	\$8,218,826	\$0
(5) Net Premium (2)-(4)	\$220,009,210	\$56,752,131	\$163,257,079
(6) # of Indemnity Claims	2,147	610	1,537
(7) # of Total Claims	7,518	2,168	5,350
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0094	0.0094	0.0094
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0329</u>	<u>0.0334</u>	<u>0.0328</u>
(10) Incurred Losses	\$87,409,946	\$24,453,584	\$62,956,362
(11) Average Claim (10)/(7)	<u>\$11,627</u>	<u>\$11,279</u>	<u>\$11,768</u>
(12) Loss Ratio (10)/(5)	<u>39.7%</u>	<u>43.1%</u>	<u>38.6%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$63,368,312	
(14) Indicated CSC Credits to Balance (2)-(13)		\$1,602,645	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1265</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>0.0247</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2014**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	6,564	1,432	5,132
(2) Standard Premium	\$247,199,382	\$70,063,113	\$177,136,269
(3) Average Premium (2)/(1)	\$37,660	\$48,927	\$34,516
(4) Safety Credits	\$8,449,611	\$8,449,611	\$0
(5) Net Premium (2)-(4)	\$238,749,771	\$61,613,502	\$177,136,269
(6) # of Indemnity Claims	1,919	508	1,411
(7) # of Total Claims	6,983	2,024	4,959
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0078	0.0073	0.0080
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0282</u>	<u>0.0289</u>	<u>0.0280</u>
(10) Incurred Losses	\$83,197,151	\$26,885,288	\$56,311,863
(11) Average Claim (10)/(7)	<u>\$11,914</u>	<u>\$13,283</u>	<u>\$11,355</u>
(12) Loss Ratio (10)/(5)	<u>34.8%</u>	<u>43.6%</u>	<u>31.8%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$84,476,374	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$14,413,261	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1206</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.2057</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2015**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	6,395	1,424	4,971
(2) Standard Premium	\$254,206,343	\$63,474,032	\$190,732,311
(3) Average Premium (2)/(1)	\$39,751	\$44,574	\$38,369
(4) Safety Credits	\$7,477,241	\$7,477,241	\$0
(5) Net Premium (2)-(4)	\$246,729,102	\$55,996,791	\$190,732,311
(6) # of Indemnity Claims	2,070	541	1,529
(7) # of Total Claims	7,257	1,949	5,308
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0081	0.0085	0.0080
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0285</u>	<u>0.0307</u>	<u>0.0278</u>
(10) Incurred Losses	\$97,398,932	\$33,696,143	\$63,702,789
(11) Average Claim (10)/(7)	<u>\$13,421</u>	<u>\$17,289</u>	<u>\$12,001</u>
(12) Loss Ratio (10)/(5)	<u>39.5%</u>	<u>60.2%</u>	<u>33.4%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$100,928,348	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$37,454,316	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1178</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.5901</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2016**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	7,022	1,440	5,582
(2) Standard Premium	\$292,214,688	\$71,266,041	\$220,948,647
(3) Average Premium (2)/(1)	\$41,614	\$49,490	\$39,582
(4) Safety Credits	\$8,359,507	\$8,359,507	\$0
(5) Net Premium (2)-(4)	\$283,855,181	\$62,906,534	\$220,948,647
(6) # of Indemnity Claims	2,041	496	1,545
(7) # of Total Claims	7,307	1,852	5,455
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0070	0.0070	0.0070
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0250</u>	<u>0.0260</u>	<u>0.0247</u>
(10) Incurred Losses	\$85,571,008	\$25,092,798	\$60,478,210
(11) Average Claim (10)/(7)	<u>\$11,711</u>	<u>\$13,549</u>	<u>\$11,087</u>
(12) Loss Ratio (10)/(5)	<u>30.1%</u>	<u>39.9%</u>	<u>27.4%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$91,604,770	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$20,338,729	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1173</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.2854</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2017**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	7,221	1,440	5,781
(2) Standard Premium	\$316,598,219	\$75,728,754	\$240,869,465
(3) Average Premium (2)/(1)	\$43,844	\$52,589	\$41,666
(4) Safety Credits	\$8,330,163	\$8,330,163	\$0
(5) Net Premium (2)-(4)	\$308,268,056	\$67,398,591	\$240,869,465
(6) # of Indemnity Claims	2,173	549	1,624
(7) # of Total Claims	7,500	1,943	5,557
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0069	0.0072	0.0067
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0237</u>	<u>0.0257</u>	<u>0.0231</u>
(10) Incurred Losses	\$79,732,664	\$19,750,476	\$59,982,188
(11) Average Claim (10)/(7)	<u>\$10,631</u>	<u>\$10,165</u>	<u>\$10,794</u>
(12) Loss Ratio (10)/(5)	<u>25.9%</u>	<u>29.3%</u>	<u>24.9%</u>
(13) Net Premium to Balance CSC & Non-Participating LR: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$79,308,382	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$3,579,628	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1100</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.0473</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2018**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	7,360	1,422	5,938
(2) Standard Premium	\$310,713,912	\$70,418,014	\$240,295,898
(3) Average Premium (2)/(1)	\$42,217	\$49,520	\$40,467
(4) Safety Credits	\$8,013,570	\$8,013,570	\$0
(5) Net Premium (2)-(4)	\$302,700,342	\$62,404,444	\$240,295,898
(6) # of Indemnity Claims	2,071	467	1,604
(7) # of Total Claims	7,123	1,801	5,322
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0067	0.0066	0.0067
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0229</u>	<u>0.0256</u>	<u>0.0221</u>
(10) Incurred Losses	\$78,906,783	\$19,647,084	\$59,259,699
(11) Average Claim (10)/(7)	<u>\$11,078</u>	<u>\$10,909</u>	<u>\$11,135</u>
(12) Loss Ratio (10)/(5)	<u>26.1%</u>	<u>31.5%</u>	<u>24.7%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$79,584,615	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$9,166,601	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1138</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.1302</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2019**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	7,070	1,336	5,734
(2) Standard Premium	\$303,264,696	\$67,383,047	\$235,881,649
(3) Average Premium (2)/(1)	\$42,895	\$50,436	\$41,137
(4) Safety Credits	\$7,284,107	\$7,284,107	\$0
(5) Net Premium (2)-(4)	\$295,980,589	\$60,098,940	\$235,881,649
(6) # of Indemnity Claims	1,982	440	1,542
(7) # of Total Claims	6,637	1,554	5,083
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0065	0.0065	0.0065
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0219</u>	<u>0.0231</u>	<u>0.0215</u>
(10) Incurred Losses	\$79,282,209	\$19,167,909	\$60,114,300
(11) Average Claim (10)/(7)	<u>\$11,945</u>	<u>\$12,335</u>	<u>\$11,827</u>
(12) Loss Ratio (10)/(5)	<u>26.8%</u>	<u>31.9%</u>	<u>25.5%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$75,182,596	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$7,799,549	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1081</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.1157</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit 2020**

	(1) Eligibles	(2) Participating	(3) Non-Participating
(1) Number of Risks	6,630	1,137	5,493
(2) Standard Premium	\$287,876,970	\$53,284,166	\$234,592,804
(3) Average Premium (2)/(1)	\$43,420	\$46,864	\$42,708
(4) Safety Credits	\$6,010,454	\$6,010,454	\$0
(5) Net Premium (2)-(4)	\$281,866,516	\$47,273,712	\$234,592,804
(6) # of Indemnity Claims	1,976	349	1,627
(7) # of Total Claims	5,705	1,192	4,513
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0069	0.0065	0.0069
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0198</u>	<u>0.0224</u>	<u>0.0192</u>
(10) Incurred Losses	\$77,147,216	\$11,959,283	\$65,187,933
(11) Average Claim (10)/(7)	<u>\$13,523</u>	<u>\$10,033</u>	<u>\$14,444</u>
(12) Loss Ratio (10)/(5)	<u>27.4%</u>	<u>25.3%</u>	<u>27.8%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$43,022,479	
(14) Indicated CSC Credits to Balance (2)-(13)		\$10,261,687	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1128</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>0.1926</u>	

**Delaware Workplace Safety Program Analysis
Safety Program Credit (2006 - 2020)**

	(1) Eligibles	(2) Participating	(3) Non-Participating
Statistic			
(1) Number of Risks	96,612	20,282	76,330
(2) Standard Premium	\$3,978,364,276	\$976,479,703	\$3,001,884,573
(3) Average Premium (2)/(1)	\$41,179	\$48,145	\$39,328
(4) Safety Credits	\$113,569,986	\$113,569,986	\$0
(5) Net Premium (2)-(4)	\$3,864,794,290	\$862,909,717	\$3,001,884,573
(6) # of Indemnity Claims	31,391	8,096	23,295
(7) # of Total Claims	111,283	29,838	81,445
(8) Indemnity Claim Frequency (6)/{(2)/1,000}	0.0079	0.0083	0.0078
(9) Total Claim Frequency (7)/{(2)/1,000}	<u>0.0280</u>	<u>0.0306</u>	<u>0.0271</u>
(10) Incurred Losses	\$1,215,858,490	\$342,688,814	\$873,169,676
(11) Average Claim (10)/(7)	<u>\$10,926</u>	<u>\$11,485</u>	<u>\$10,721</u>
(12) Loss Ratio (10)/(5)	<u>31.5%</u>	<u>39.7%</u>	<u>29.1%</u>
(13) Net Premium to Balance CSC & Non-Participating LRs: Col(2)Line(5)*Col(2)Line(12)/Col(3)Line(12)		\$1,177,234,219	
(14) Indicated CSC Credits to Balance (2)-(13)		-\$200,754,516	
(15) Average CSC Credit Factor (4)/(2)		<u>0.1163</u>	
(16) Indicated CSC Credit Factor (14)/(2)		<u>-0.2056</u>	