



30 S 17th Street, Suite 1500
Philadelphia, PA 19103

INFORMATION BULLETIN

September 10, 2025

DCRB Information Bulletin #023

To all members of the DCRB:

RE: Clarifying Access to WorkComp360 and Upcoming Enhancements This Fall

Following the successful July launch of our new data analytics platform WorkComp360™, the Delaware Compensation Rating Bureau (DCRB) is providing important clarification on who is permitted to access the platform and what to expect this fall as we prepare to expand its capabilities. Please review the guidance below carefully, especially as it pertains to member carriers' Carrier Group Administrators (CGAs).

WorkComp360 Access: For Members Only

WorkComp360 is currently **only available to DCRB member carriers**. Eligible users include:

- Actuarial professionals
- Underwriters and WC Product Managers
- Executives and senior leadership
- Other authorized member carrier professionals

Access should not be granted for third-party administrators (TPAs), managing general agents (MGAs), or other non-member personnel. The platform is not yet configured to support external users, and doing so may jeopardize data security and platform integrity.

If you have any questions about a user's eligibility, please reach out to Central Support at centralsupport@DCRB.com before granting access.

How WorkComp360 Helps Carriers Succeed

WorkComp360 is a next-generation data platform designed to support data-driven decisions and strategic analysis for our member carriers. It delivers:

- Intuitive benchmarking dashboards for market share, premium, claim frequency, and severity
- Interactive data views, including geographic trends and body-mapped claims
- Tools to drill into performance metrics and compare statewide benchmarks

These features are helping carriers make faster, smarter, and more targeted decisions across pricing, risk management, and more.

What's Coming: DataPro+ and the Statewide Dashboard

Beginning this fall, WorkComp360 will launch two significant enhancements:

DataPro+: An advanced data extraction and analysis tool for member carriers that will enable:

- Custom queries and dynamic filters
- Export of claims and policy data
- Loss and exposure data to explore trends, including triangle views

Statewide Dashboard: A public-facing dashboard that will extend key insights beyond our membership to industry stakeholders, including:

- Approved TPAs, MGAs, trade associations, and researchers
- Access to statewide data and trends by class and geography

If you'd like to receive updates about these upcoming features, subscribe to DCRB Communications Notifications [here](#).

CONTACT:

Joe Petrucci

Communications & Marketing Manager

jpetrucci@pcrb.com | 215-203-2227