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DCRB Information Bulletin #030

TO: All Members of the DCRB

RE: **WorkComp360™ Update Expands Access and Analytical Capabilities with Two New Dashboards**

The Delaware Compensation Rating Bureau (DCRB) today announced a significant update to **WorkComp360™**, enhancing the platform's analytical capabilities and extending secure access to a broader audience of workers compensation professionals.

DCRB is expanding WorkComp360™ with two new dashboards—**DataPro+** and **Statewide Lens**—designed to enhance analytical depth for member carriers while broadening secure access to aggregated industry insights. These additions build on the platform's launch last summer, when WorkComp360 established a new standard for interactive, class-level benchmarking through its Market Insights and Claim Insights dashboards, enabling underwriters, actuaries, and executives to evaluate performance trends, frequency and severity, and emerging patterns with greater clarity and speed.

"This update reflects DCRB's continued commitment to secure, easy-to-use solutions that serve the evolving needs of the workers' compensation community," said Brent Otto, Senior Vice President and Chief Actuary.

DataPro+, available exclusively to DCRB member carriers, modernizes the legacy DataPro tool with interactive querying and custom data exports across carrier and statewide datasets. Users can build, save, and export data reports in multiple formats, perform loss development and triangle analyses, and highlight key results through a streamlined interface.

"WorkComp360 represents a powerful leap forward in how data is accessed, visualized, and applied," said Otto. "The addition of DataPro+ extends that power by giving our carrier members easy access to the underlying data for them to perform their own custom analysis. They can now retrieve the right information quickly and securely, with the precision and flexibility needed to make better decisions, faster."

Alongside this enhancement, DCRB is introducing **Statewide Lens**, a new dynamic dashboard that provides all stakeholders—including managing general agents (MGAs),

third-party administrators (TPAs), trade associations, researchers, and regulators—with access to key aggregated data and trends. Statewide Lens offers the ability to filter data in a secure and intuitive way to explore premium volumes, claim activity, and geographic analysis, and injury patterns across Pennsylvania and Delaware.

“WorkComp360 is part of our long-term vision to build meaningful, data-driven connections between DCRB and the industry we serve,” said Amy Quinn, President & CEO of DCRB. “With the addition of Statewide Lens and DataPro+, we’re not just enhancing a platform—we’re empowering our members and partners to explore and engage with workers compensation data like never before.”

WorkComp360 is available to approved member carrier users via the DCRB [Application Manager](#), providing access to the Market Insights, Claim Insights, Statewide Lens, and DataPro+ dashboards. Other industry stakeholders may request access to the Statewide Lens dashboard by creating an account through Application Manager.

For a complete suite of WorkComp360 resources, including access and login instructions, visit www.dcrb.com/tools/workcomp360. For general support or access requests, contact centralsupport@dcrb.com.